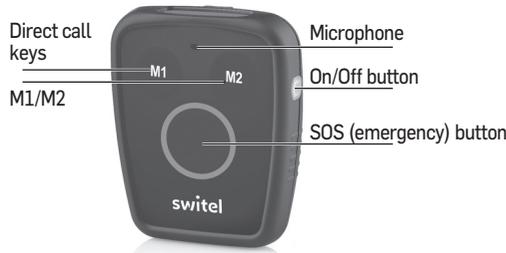




Vita SOS CT8

3G Mobile Communicator and Tracker

User Guide



ENGLISH



Please read this operating instruction manual thoroughly and keep it for further use.

Package contains:

- 1 3G Mobile Communicator
- 1 Lanyard cord
- 1 Belt clip
- 1 Charger with USB port
- 1 USB cable
- 1 Power adapter
- 1 Screw driver

IMPORTANT

Before operating the device, please download the APP from either Google play for Android version (Android 4.1 or higher required) or from Appstore for iOS version (iOS 8 or higher required). The APP is under SWITEL name. Also save the Vita SOS CT8 phone number in the contacts of your mobile device.

LEDS indication:

Top GREEN LED

- Will light when the device is in use.

Top RED LED

- Will light when the device in charging and when low battery.

Side BLUE LED

- Will flash fast when there is no connection to the network.
- Will flash slow when the device connected to the network.

Front RED LEDS (3x LEDS)

- Will flash slow (every 5 sec) is standby (sleep mode).
- Will flash in a circle in incoming call.
- Will light steady when in use.

Charger RED LED

- Will light once the power supply insert to the charger socket on to the wall.

Headset socket

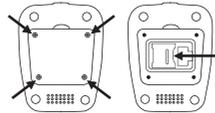
The headset socket is not activated! Please DO NOT try to remove the silicon headset, it is glued.

Before first use:

(make sure the device is OFF)

Charge your Vita SOS for at least 12 hours before first use.

1. Open the 4 small screws on the back side door and lift the back door
2. Lift the SIM card metal house by unlocking it (push to the left side).
3. Insert the SIM card: (Using MICRO SIM card type). **SIM PIN Code must be deactivated!**
4. Replace the SIM card holder and lock it back.
5. Close the back side door.



Opening the device and making the security pairing to your smart phone or tablet

1. **Press & hold both SOS front button and the power button (the side button) for 2 seconds and then release.**
2. The front LED starts flashing and you will hear a voice announcement with the device Firm Ware number. After this announcement, the front SOS button and the top green LED will flash.
3. Then wait till the device connect to the GSM network: you will hear a spoken message.
4. **Android:** Open the APP, tap "Add device" -> "Search" and select the number of the Vita SOS CT8 from your contacts. A SMS with the content "Go Conecto" is sent automatically.
iOS: Use your mobile device to send a SMS with the content "Go Conecto" to the number of the Vita SOS CT8.
5. After the Go Conecto message is being sent, you will hear your mobile phone number announcement and you will get text SMS message back to your smart phone for the confirmation and successful security paring: (+Go Conecto with your mobile phone number). At this moment all the LEDS will turn off and the device is ready to use.
Tap "Switch device" and check whether the Vita SOS CT8 is activated (👆 is green). If this is not the case, tap 👆 so that it becomes green.
6. Only your mobile phone that makes the paring to the device can control and monitor it, if you want other devices to control and monitor the device, you must insert their numbers to the SOS numbers (PHONE2-7) and or to the M1-2 direct memories (your mobile number automatically inside SOS 1 and SOS 8 (PHONE 1 and PHONE 8)).

Remarks:

- If you open the device BEFORE inserting the SIM card, the a voice will be heard: "NO SIM CARD".
- If you insert the SIM card when the device is OPEN, please turn the device OFF and ON before use.
- A blue led on the side power button will flash every several seconds, it is the connection indication to the cellular network
- The 3 front LEDS will flash every 5 seconds, indication that the device is ON and operational.
- If you want to hear the connection to the network, a single press on the side power button will trigger the voice announcement: Device is connected.

Switching the device on and off:

- To switch on the device: Press and hold the side button for 2-3 seconds till the blue LED light. The blue LED will start blinking fast searching for the network. Once the device connected OK to the network, the blue LED will flash slowly (normally every 5-10 seconds).
- To switch off the device, press and hold the side button for 2-3 seconds and release, wait for 6 seconds and the device will turn off following with vibration.

Activate the voice command (for device connection status)

When the device is ON, by single press on the side button, a voice command will be heard announcing the device status.

- The voice announcement support several languages (please refer to the APP languages support).

Additional functions

Checking the device is OK

When the device is OFF (close), by single press on the side button, the device LEDS will flash 1 time.

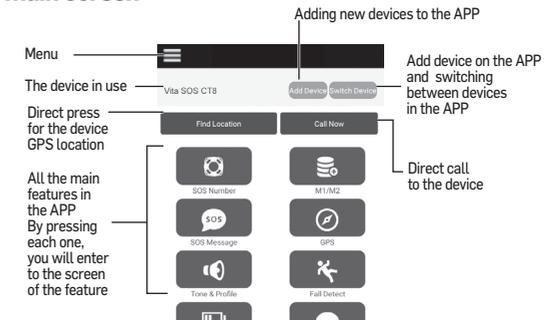
Low battery:

1. When the battery of the device in low capacity, a voice announcement will be heard from the device to charge the unit (please select the language from the APP).
2. Once the low battery start, it will also send automatic SMS message to a pre registered number announcing the device low battery.
3. The low battery announcement will be heard every 5min for 60min before the device will turn OFF, therefore please make sure to charge the device once the low battery announcement start.

Using the APP

Start the APP. Ensure that the mobile number of the Vita SOS CT8 is stored in the phonebook / contacts of your mobile phone before you start the APP.

The main screen



The features in detail

Tap **Set** within the functions to make the settings. Each setting is sent via SMS to the Vita SOS CT8. You can use **Get** to check the current settings.

SOS number

1. You can insert up to 8 SOS numbers (PHONE 1-8).
2. The SOS numbers will dial in 3x loop (each number will dial 3 times if the line is busy or no answer).
3. The called party will hear a voice announcement to press 5 to confirm the SOS call. If the call party will not press 5, the call will disconnect in 30 seconds and will dial again the same number (up to 3 times) and then will go to the next SOS number (if programmed).
4. Once the called party press 5, the 2-Way Voice connection will be open immediately with the device.
5. Once an SOS call triggered, the call party will receive automatically SOS message and the device GPS location by direct link to Google map.
6. To make SOS call from the device, single press on the SOS key, it will follow with SOS dialing sound up to 4 seconds from the SOS activation. After approx. 5 seconds the emergency call procedure will be started.

Description

The SWITEL Vita SOS CT8 is an emergency call device with built-in fall detection and GPS module. The connection is established via the mobile network. Setting and monitoring are done via a previously defined smartphone or tablet (Android or iOS). The SOS key and 2 additional direct call buttons allow the user to connect to the preset numbers in a case of emergency.

In the event of a user's fall, a notification SMS is sent.

The GPS module allows a location determination of the device. In addition, an area can be defined in which the person is allowed to stay (Geofence). When he/she leaves this area, a message will be sent and an alarm tone will sound on the Vita SOS CT8.

Safety Information

General

- Use only manufacturer-approved cables and chargers, as this may damage the built-in Li-Ion battery and the entire device. In the worst case, a fire may occur.
- Avoid high temperatures above 60 °C. These can be reached, e. g. when the device is in a car in the blazing sun.
- Ensure that the power outlet (charging station) is always accessible at all times in order to be able to disconnect the device quickly from the mains.
- Repairs to this device may only be carried out by qualified service personnel.

Pacemaker

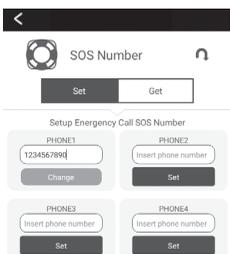
- A distance of at least 20 cm should always be maintained for implanted heart pacemakers in order to avoid possible disturbances.
- Do not carry the mobile device in the chest pocket.
- When talking, hold the mobile device at the ear opposite the pacemaker.
- The mobile device must be switched off immediately if you feel or suspect any impairments.

Emergency calls

Mobile devices use radio signals, the mobile telephone network, the fixed network and user-programmed functions. This means that a connection can not be guaranteed under all circumstances. Therefore, never rely on a mobile phone only when very important calls, Eg in medical emergencies.

Note: It is forbidden to enter a public emergency number such as police, fire and rescue control centre. It is a purely "private" emergency call.

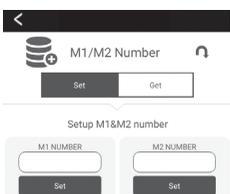
- To cancel SOS call, press & hold the SOS key for approx. 3 seconds, till cancel sound will be heard (then remove your finger from the SOS key).



Set
Press PHONE1 empty bar and insert the number using the number keys. Press Set to store.

Direct memories (M1 – M2)

- You can store 2 direct numbers.
- To make a call, press on M1 or M2 briefly.
- To cancel M1-M2 call, press the button again briefly.
- Dialing and cancelling a call will follow with M1-M2 sounds.



Set
Press M1 bar to insert the number, using the number keys. Press Set to save.

SOS message (SMS)

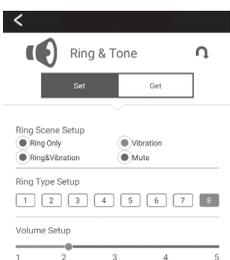
- You can write your own SOS message (up to 5 different messages).
- The SOS message will be sent once the SOS is triggered and to the number/s marked.



Set
Message 1 empty bar and insert the text message using your keyboard. Marked the SOS numbers you want the text message to be sent to... Press Set to save.

Ring & Tone

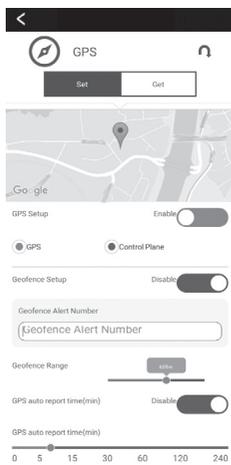
- The device equipped with different scene option, different melodies and volumes.
- By pressing the ring type you can also hear it before selecting it.



Set
You may select / mark the ring scene of the device scene, ring type (8 different ring types available) and device volume (up to level 5).

GPS

- Once SOS is triggered, the GPS will open automatically and will send the device location (GPS operate in open sky).
- The location will be sent in Google map link with the date and time.
IMPORTANT: in Android version GPS in GET works different to iOS. Once pressing the Find Location on the main screen you will be directed to the GPS GET area. Please wait up to 60 sec and the map will change with the location of the device. If you are in GPS screen, single press on GET and you will get the device location (up to 60 sec).



Set

Press key to switch between enable and disable. Once it is set to enable, the GPS will be ON all the time. Please note that GPS open (enabled) reduce the battery time much. When GEO FENCE enable, you can define the border for the device allowed in radius. To define the radius, press on the map (IOS single press and Android long press). Select the also the range (up to 1000 meter). You can also add a number and once the device cross the defined border, the device will make alarm sound and send text message "Device Geo Fence Alert!" to the set number. You can set the auto report GPS. Click for enable. Then select the timing for the report (5-240min).

Low battery

- The device equipped with Voice IC, allowing the user to hear a low battery announcement in his language.
- User may also insert dedicated number that will be dialed once the device in low battery capacity.
- In Android APP, you can get the battery percentage on the APP. Click GET and wait up to 60 sec before the device battery capacity (%) will appear on the screen.



Set

You may select low battery enable. The device will announce to the user when the battery in low capacity. You may insert a number; once the device in low battery stage and not charged, the device will send automatically text message to the set number with a low battery alert!

Fall detection

- Fall detection default setting is OFF.
- Fall detection feature detect your fall in fast movement and impact.
- Once a fall detected, the device will make alarm sound for 10 seconds before dialing the SOS number/s. The user can still cancel the alarm if it is not needed.
- In the fall detection you have 3 sensitivities: LOW, NORMAL and HIGH. Please select the sensitivity level required.
- If you want the device to send also a text message once a fall is detected, please insert the dedicated phone number. Once a fall is detected the device will send automatically a text message announcing the fall.



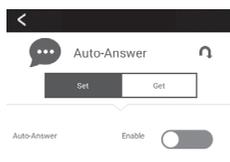
Set

You may select fall detection enable. Once fall is detected, the device will make alarm sound for 10 seconds (allowing the user to cancel the SOS call). You may add a number. Once a fall is detected this number will get a automatic text message announcing the fall! You may select the sensitivity of the fall between Low, Normal and High).

By using the fall detection feature, it is under the user full responsibility.

Auto answer

- You may open automatically the device from a distance after 2 rings.
- ONLY the number registered (programmed) in the APP SOS numbers or M1-M2 direct memories can open the device from a distance. To enable this feature, please make sure that the Auto Answer is set to Enable (marked in RED color).

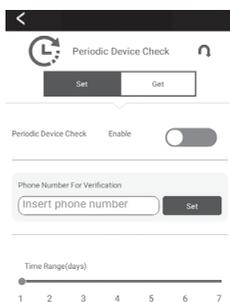


Set

When auto answer enable, the device will be open for conversation after 2 rings (ONLY for the SOS numbers set!) "white numbers".

Periodic device check

- When periodic device check is set to enable and with levels 1-7, the device will send automatically a text message to the pre registered number "Device is OK". If you set 1 it will send message approx every 6hrs.



Set

Move the cross to enable. Insert the number to send text and dialing to. Press SET to store. Define the time (between 1 - 7 days).

Language

- The device supports several languages. List of languages shown in the APP.
- The languages are for the voice activation in SOS mode, for Device connectivity status and for device low battery user alert.



Set

Mark your language. The language selected will be change in the APP and the voice prompt announcements.

Adding more devices Vita SOS CT8

- Press **ADD Device** on main screen.
- Press **SEARCH** for device number on your phone book memories.
- Once the device number appear click on it. After selecting the device number press **Add**.
- Please note that unlimited devices can be add to the APP's 5. After adding the device, go back in the menu to the main screen and select **Switch Device**. Now you will enter to the screen with all the devices added to your APP. By clicking on the right FINGER near the device you want to monitor. The finger will turn to GREEN color, indicating that this device in control now.
- Now go back in the menu to the main screen. The name of the device will appear on the main screen on the left side (as circle below in RED color).
- To delete a device from your APP, press the X on the right side to the FINGER. A message will appear: Device Deleted OK and the device name will removed.

Technical data

GSM band	3G-WCDMA
Protection class	IP65 (dust- and splash-protected)
Standby	approx. 68 hours (3 days) / depending on the mobile phone net
Talk time	approx. 3 hours
SAR value	1,244 W/kg
Battery	500 mAh (firmly installed)
Power adapter	100 - 240 V / 0,2 A / 50/60 Hz 5,0 V / 500 mA

Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old electronic and electrical devices in a separate waste container. The adjacent symbol indicates that the device must not be disposed of in normal domestic waste! Batteries represent a hazard to health and the environment! Never open, damage or swallow batteries or allow them to pollute the environment. They may contain toxic, ecologically hazardous heavy metals. You are legally obliged to dispose of power packs and batteries at the point of sale or in the corresponding containers provided at collection points provided by local public waste authorities. Disposal is free of charge. The adjacent symbols indicate that the batteries must not be disposed of in normal domestic waste and must be brought to collection points provided by local public waste authorities. Packaging materials must be disposed of according to local regulations.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive: 2014/53/EU. Conformity with the above mentioned directive is confirmed by the CE symbol on the device. To view the complete Declaration of Conformity, please refer to the free download available on our website www.switel.com.

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Guarantee

SWITEL equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase. All deficiencies resulting from material of production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee. In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer. If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the SWITEL equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet. Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

In the case of technical questions, please use the service form on our website: <http://www.switel.com/en/product-information-technical-support/>