

SWITEL
COMMUNICATION PRODUCTS

Handy ME10



Operating Instructions
English

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1 Intended use

This mobile phone is designed for use to a mobile phone network. Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances open the device or complete any repair work yourself.

2 Product safety information



Please read these simple guidelines. Not following them may be dangerous or illegal.



Switch off the phone in the vicinity of chemical plants, gas stations and other locations containing explosive objects.



Keep the phone far away from children.



When driving, please use the hands free calling device (purchased separately) to ensure safety. Please park the car at roadside for communication unless in emergency.



Switch off the phone when boarding an airplane and do not switch the phone on during the flight.



Be careful when using the mobile phone in the vicinity of such devices as pacemakers, hearing aids and other electro-medical equipment, which may be interfered by the mobile phone.



No guarantee for the accessories and parts not produced by the original factory.



Never attempt to disassemble the phone by yourself. Contact the supplier in case of any trouble with your mobile phone.



Do not recharge the phone without battery being installed.



Charge the phone in well-ventilated environment and keep away from inflammable and high explosive articles.



To avoid demagnetization, keep the handset away from magnetic substances, such as magnetic discs or credit cards.



Keep the phone away from liquid. If soaking or erosion occurs, take the battery out and contact the supplier.



Avoid using the phone in too high or too low temperature environments. Never leave the phone exposed under direct sunlight, in high humidity or in a dusty environment.



Do not use liquid or a damp cloth with strong detergents to clean the handset.

Packing list

Check all the components according to the packing list when you open the package. Please contact with the dealer or seller in time when you find some missing or destroyed.

1 Handset	1 Adaptor
1 Battery	1 Earplug
1 Manual	

Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old **electronic and electrical devices** in a separate waste container. The symbol indicates that the device must not be disposed of in normal domestic waste!



Batteries represent a hazard to health and the environment!

Never open, damage or swallow batteries or allow them to pollute the environment. They may contain toxic, ecologically hazardous heavy metals.





You are legally obliged to dispose of power packs and batteries at the point of sale or in the corresponding containers at collection points provided by local public waste authorities. Disposal is free of charge. The symbols indicate that the batteries must not be disposed of in normal domestic waste and that they must be brought to collection points provided by local public waste authorities.

Packaging materials must be disposed of according to local regulations.

3 Your Handy



- | | | | | | |
|----|---|----|---|----|------------------|
| 1 | Torch | 2 | Earpiece | 3 | Main Screen |
| 4 | NAVIGATION KEY | 5 | LEFT KEY/OK KEY | 6 | RIGHT KEY |
| 7 | SEND KEY  | 8 | END KEY, POWER KEY  | 9 | Keypad |
| 10 | Microphone | 11 | Charging/Headset Interface | 12 | Battery Cover |

4 Keys

SEND KEY 

Dial or answer a call.

In the standby mode, press this key to browse the Call History.

END KEY 

End a call.

Long press this key to turn on or off the phone. In the Functions list status, return to the standby mode.

**LEFT AND RIGHT /
UP AND DOWN KEY**

LEFT KEY and **RIGHT KEY**:

Used to execute the operation as instructed by the words on the last row on the screen. In the standby state press **UP** or **DOWN KEY** to enter call records or shortcut menu. Used to scroll the functions list in main menu or the items of the Phonebook. In Edit mode, move the cursor.

OK KEY/LEFT SOFT KEY

Press **OK KEY/LEFT KEY** to enter menu in the standby state. Use it to confirm. In the standby mode, long press **OK KEY** to turn on or off the Torch.

RIGHT KEY

Press the key to view Phonebook list. In the Functions list status, return to last menu.

KEYPAD

Used to input numbers, letters and some characters. In the Edit screen, press # to change the input method. Press * to switch to the Symbol interface.

STANDBY

 **KEY**

5 Menu Icons/ Screen Icons



Short Message



Phonebook



Call Records



Settings



Profiles



Tools



Alarm



Sim Tool Kit



Received signal strength



Earphone



New Short Message



Alarm on



International Roam



Call divert (Changing by line)



Battery power level

6 Battery

The lithium battery of the mobile phone can be immediately used after unpacking. A new battery performs best after performing a full charge/discharge 3 times.

Installing the battery

1. Insert the battery by aligning the gold contacts in the battery compartment on the phone.

2. Push down on the upper section of the battery until it clicks into place.



Removing the battery


1. Ensure that your mobile phone is switched off.
2. Remove the battery cover.
3. Pull the battery up and remove it from the mobile phone.

How to charge the battery

Your phone is powered by a rechargeable battery. Connect your travel adapter to the bottom of your mobile phone. Connect the other end of the travel adapter to the mains socket. If you are charging the battery when the mobile phone is switched off, the display will show the battery icon with the bars moving from right to left. If charging the battery when the mobile is switched on, the display will show the battery icon with a lightning strike. When the battery is fully charge, disconnect the charger.



Power ON/OFF

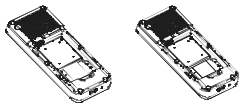
Ensure that your SIM card is in your mobile phone and that the battery is charged. Please hold  KEY to Power on/off the phone. The phone will automatically search for the network.

How to insert the SIM card

You want a mobile phone that is sophisticated yet easy to use and here it is in your hands! Naturally you are eager to start using it, but first you need to insert the SIM card.

Insert the SIM card as follows.

1. Ensure that the phone is switched off and charger is disconnected from the phone.
2. Turn the phone over and remove the back cover.
3. If the battery is already inside, remove it!
4. Locate the SIM card seat, and push the metal side of the SIM card downward into the seat.
5. Replace the battery first.
6. Replace the back cover.



What is a SIM card


Every mobile phone has a SIM card (Subscriber Identity Module). This is a micro-chip that holds your personal information such as names and phone numbers. Your phone won't work without it. If you already have contacts on your SIM card, they can be transferred in most cases.

Display information

When you have switched on the phone, and it is registered to a network, the phone is in the standby mode and ready for use. Besides sending and receiving calls, you can also do:

In the standby mode, press **MENU KEY** to enter Main menu.

In the standby mode, press **RIGHT KEY** to view Phonebook list.



In the standby mode, press  **KEY** to enter call list.

7 Menu tree

1. Short Message
 - Write message
 - Inbox
 - Outbox
 - Drafts
 - Voice Mail
 - Broadcast Message
 - Delete All
 - Check Storage
 - Message Counter
 - Message Setup
2. Phonebook
 - Search
 - Create
 - Delete
 - Copy
 - Setting
 - Storage Status
 - Speed Dial
3. Call Records
 - Incoming Calls
 - Outgoing Calls
 - Missed Calls
 - Delete Drafts
 - Call Duration
4. Settings
 - Display Settings
 - Clock Settings
 - Call Settings
 - Phone Settings
 - Security
 - Network Settings
 - Shortcut
 - Factory Default
5. Profiles
 - Standard
 - Conference
 - Outdoor
 - Indoor
 - Headset
6. Tools
 - World clock
 - Stopwatch
 - Flashlight
7. Calculator
8. Alarm
 - Calendar
 - To Do List
 - Alarm
9. Sim Tool Kit

8 How to make and receive calls


Dial a Number

In the standby mode, enter telephone number or an area code and telephone number, and press the  **KEY** to dial the number. Press the  **KEY** to end the call.



Dial a Number by Use of the Phonebook

In the Phonebook list, search for your desired item.

The method:

Press the key containing the initial letter of the name you want, and then press **UP/DOWN KEY** to find your desired name. Press the  **KEY** to dial the number.

Re-dial the last Number




In the standby mode, press the  **KEY** to display the call records. Press the **LEFT/RIGHT KEY** to displays those telephone numbers of Incoming Calls, Outgoing Calls and Missed Calls, use the **UP/DOWN KEY** to select your desired number. Press the  **KEY** to dial the number.

Speed Dial

Edit the speed dial numbers in Phonebook Speed Dial. Press and hold the numerals (2-9) on the Speed Dial *list* in the standby mode to dial your desired number.

Answer a Call

When someone is calling you, the phone will give a ring tone or vibrate.

1. Press the  **KEY** to answer the call.
2. To end the call, you can press the  **KEY**.
3. To turn down a call, you can press the  **KEY** directly or the **RIGHT KEY**.

Adjust the Volume

During a call, you can press the **LEFT** and **RIGHT KEY** to adjust the volume directly.

9 Menu Funktions

Write Text

Change input mode:

Press # **KEY** to change the input mode (input modes: Abc, abc, ABC, 123, Eng.). In the Abc, abc, ABC input, press the number keys 2-9 to input letters. Please input the characters followed the order according to the letters on the keys. Press the key once to input the first letter, press it twice to input the second one and so on.

In the "Eng" input, when entering a word, you only need to enter the target key once, the phone will present those possible matches by use of the association function. You can press the **LEFT/RIGHT KEY** to select your desired word, and press the **LEFT KEY** to select the cursor position. In the 123 input, press the keys to input the corresponding numbers.

Input Symbol: Press the * **KEY** to select the symbol that you want.

Input Space: Press 0 key to input space, it does not word in 123 mode.

Delete Character: Press **RIGHT KEY** to clear a character. Press and hold **RIGHT KEY** to delete all characters and clear the display.

Move cursor to left or right: Press the **LEFT / RIGHT KEYS** to move the cursor left or right.

How to send and receive text messages

You can use your mobile phone to send and receive text messages.

1. Go to Menu → Short Message → Write message.
2. Write your message. For more information to see section "Write Text".
3. When you finished the message, press **MENU KEY** to do as follow.
4. Select Send to send the message to one person.
5. Select Send and Save to send the message and save it to Outbox.
6. Select Send to Send to Many to send to more than one person, and select the names from the Phonebook list.
7. Select Save to save it to Drafts.

Upon receiving a message, the mobile phone indicates with ring tone, prompt, or a new message icon.

1. Press **MENU KEY** to open the new message. You can also go to Inbox to read the message.
2. Use **UP/DOWN KEYS** to read the message.
3. While the message is open, use **MENU KEY** to Text Reply, Delete, Extract Number, Forward, Edit, Dial Back the current number.

Add new Phonebook contacts

You can save names and phone numbers in the phone and SIM card memory. To save names and phone numbers to the contacts list, select → Menu → Phonebook.

1. Press **MENU KEY** to select Create.
2. Select whether to save the new contact to your SIM card or to the phone's memory.
3. Enter the contact's phone name. Press **MENU KEY**, then enter a number and confirm by **MENU KEY**.
4. To delete someone from your Phonebook list, first search the name, then press **MENU KEY** and choose Delete.

Function	Description	Selection
Send message	Send text messages to mobile phones	Menu→Short Message→Write message
Read Message	View the received, sent, save messages	Menu→Short Message→Inbox/Outbox/Drafts
Voice Mail	Receive and listen to voice message	Menu→Short Message→Voice Mail
Message Setup	The settings about message	Menu→Short Message→Message Setup
Create Phonebook contacts	Add the new contacts to phone book	Menu→Phonebook→Create
Edit Phonebook	Edit phone book	Menu→Phonebook→Search→Option→Edit
Speed Dial	Set speed dial numbers that you can dial the number of setting by long pressing number key	Menu→Phonebook→Speed Dial
View calls	View all calls	Menu→Call Records→Incoming Calls/Outgoing Calls/Missed Calls
Call Duration	View call duration	Menu→Call Records→Call Duration
Date & Time Set.	Set date and time	Menu→Settings→Clock Settings→Date & Time Set.
CLIR	If select ON means restrict display your incoming number on called side, else display your number normally	Menu→Settings→Call Settings→CLIR

Auto Redial	Turn on or off Auto Redial	Menu→Settings→Call Settings→Auto Redial
Language	Set the phone language	Menu→Settings→Phone Settings→Language
Auto ON Auto OFF	You can set the times when the phone is turned on/off automatically	Menu→Settings→Phone Settings→Auto ON/Auto OFF
Security Settings	Access your phone's Security setting	Menu→Settings→Security
Network Settings	Set network searching mode	Menu→Settings→Network Settings→Network Selection
Call Waiting	Hold the first call and answer the second call (need network support)	Menu→Settings→Network Settings→Call Waiting
Call Divert	Divert the incoming calls to other preset numbers (need network support)	Menu→Settings→Network Settings→Call Divert
Call Barring	Prevent incoming or outgoing calls based on user-defined conditions	Menu→Settings→Network Settings→Call Barring
Shortcut	You can set a few items as the normally used functions. In the standby mode, press the DOWN KEY to enter the shortcuts list, press the UP/DOWN KEY to select one of the functions to enter.	Menu→Settings→Shortcut

Restore Factory Default Settings	Restore to original factory settings	Menu→Settings→Factory Default
Profiles	Ring Tone, SMS Alert Tone, Alarm Tone, Alert Type, Ring Tone Volume, Key Volume, Vibration about different Personalize profiles	Menu→Profiles
Calculator	Calculator	Menu→Calculator
Stopwatch	This is a typical stopwatch function	Menu→Tools→Stopwatch
Flashlight		Menu→Tools→Flashlight
Alarm	Set alarm alert time	Menu→Alarm
Calendar	View Calendar	Menu→Alarm→Calendar
To Do List	To record and view to do list	Menu→Alarm→To Do List

10 Care and Maintenance

Battery and Charger Safety

- Only use batteries approved by the phone manufacturer.
- Your device is powered by a rechargeable battery. The full performance of a new battery is achieved only after two or three complete charge and discharge cycles.
- The charging time depends on the charger and the battery used.
- The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.
- If unused, a fully charged battery will lose its charge.
- When the charger is not disconnecting it from the power source. Do not leave the battery connected to the charger and power source for longer than necessary as overcharging it will shorten its life.
- Leaving the battery in hot or cold place, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily, even when the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.
- Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) This might happen, for example, when you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.
- Do not dispose of the battery in a fire.

Phone Maintenance

Your device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you protect your warranty coverage.

1. Keep the phone and all the parts and accessories (for example, SIM card) out of the reach of small children.
2. Do not use or store the phone in dusty or dirty locations. Its moving parts and electronic components can be damaged.
3. Do not use or store the phone in excessively hot places. High temperatures will shorten the life-span of the phone, damage the battery, and warp or melt the plastic used in the phone's manufacture.
4. Do not store the phone in excessively cold places. When the phone returns to its normal temperature, moisture can form inside the phone, causing damage to the electronic circuits.
5. Do not mishandle or abuse the phone. Dropping, knocking or shaking it can damage the internal circuits.
6. Do not use harsh chemicals, strong detergents, or cleaning solvents to clean the phone. If you must clean it, then use a soft, clean and dry cloth.
7. Do not paint the phone. Paint can clog the moving parts and prevent proper operation.
8. Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the device and may violate regulations governing radio devices.
9. If the phone or any of the accessories are not working as they should, please consult your dealer who can provide you with the expert assistance required.

All of the above suggestions apply equally to your device, battery, charger, or any enhancement. If any device is not working properly, take it to the nearest authorized service facility for service.

11 Troubleshooting

Should problems arise with the telephone, please refer to the following information first. In the case of technical problems, you can contact our hotline service, Tel. 0900 00 1675 within Switzerland (Swisscom fees, via landline, at time of going to print: CHF 2.60/min). In the case of claims under the terms of guarantee, please contact your sales outlet. There is a 2 year period of guarantee.

Trouble

The phone cannot be switched on

Possible reasons

1. Is there any power in the battery?
2. Is the battery installed properly?

Battery cannot be charged

1. Check if the charger is connected with the phone correctly.
2. Is the battery usable? The performance of the battery will be reduced after used for several years.
3. Is the battery completely discharged? The phone needs to be connected to the charger for a while before it can be charged.

Fails to register to the network

1. The signal is too weak, or there may be some radio interference around. Check the signal strength meter on the screen to see whether vertical lines are displayed.
2. Is the SIM card installed properly, poorly contacted or damaged? If the SIM card is damaged, please ask your network operator for replacement.

Cannot call out

1. Is the SIM card registered in the network?
2. Is call barring enabled?
3. Calling prohibited due to call charges not paid?
4. Have you enabled the function of FDN?
5. Have you selected line 2 though your network operator doesn't provide this service?

Cannot call in	<ol style="list-style-type: none"> 1. Is the SIM card registered in the network? 2. Incoming call prohibited due to call charges not paid? 3. Is call diverting enabled? 4. Is the "Bar incoming call" function in call barring enabled?
PIN locked	Input the PUK code supplied with the SIM card to unlock or contact the network operator.
Call charge meter invalid	No metering pulse is transmitted. Please contact your network operator.
SIM error	<ol style="list-style-type: none"> 1. SIM card is dirty. Clean it. 2. Reinstall the SIM card. 3. SIM card is damaged. Replace it.

Abbreviations and explanations

GSM	Global System of Mobile Communication.
SIM	Subscriber Identity Module.
PIN	Personal Identification Number. Usually refers to PIN1. Supplied with SIM card. Used to unlock the SIM card.
PUK	Personal Unlock Code. Supplied with SIM card. It is used to unlock the SIM card if you input wrong PIN code three times consecutively and the SIM card is locked.
FDN	Fixed dials numbers.



Our company will not take any responsibility for results caused by not following the above suggestions or by improper use.

12 Technical Data

Frequenz:	GSM 900MHz/DCS1000 MHz Dual Band
Power Adapter:	100 V - 240 VAC, 50 Hz/60 Hz, DC 5.25 V, 0.6 A
Battery:	550 mAh
Waiting time:	about 150-200 hours
Talk time:	about 3-5 hours
Operation Temperature:	-10 °C - +40 °C
Ambient Humidity:	10 - 95 %
Storage Temperature:	- 30 °C + 60 °C
Circumstance noise:	60 dB(A)
Pressure:	86 - 106 Kpa
Dimension:	102 mm x 43 mm x 14 mm

13 Declaration of Conformity

This product complies with standards including Low Voltage Device Directive 73/23/EEC; EMC Directive 89/336/EEC and R&TTE Directive 1999/5/EC. It passed the subject tests by the authority concerned and is authorized to bear CE mark.

To view the complete Declaration of Conformity, please refer to the free download available on our web site www.switel.com.



14 Guarantee

SWITEL equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble-free functioning and a long service life. The terms of guarantee do not apply where the cause of equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of guarantee do not apply to the batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies related to material or manufacturing errors within the period of guarantee will be redressed free of charge. Rights to claims under the terms of guarantee are annulled following tampering by the purchaser or third parties. Damage caused as the result of improper handling or operation, normal wear and tear, incorrect positioning or storage, improper connection or installation or Acts of God and other external influences are excluded from the terms of guarantee. In the case of complaints, we reserve the right to repair defect parts, replace them or replace the entire device. Replaced parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your device does show signs of a defect within the period of guarantee, please contact the sales outlet where you purchased the SWITEL device, producing the purchase receipt as evidence. All claims under the terms of guarantee in accordance with this agreement can only be asserted at the sales outlet. No claims under the terms of guarantee can be asserted after a period of two years from the date of purchase and hand-over of the product.

Important note

Your device is supplied with an energy-efficient switching power supply (Input 110-240 V_{AC}, Output 5,25 V_{DC}, 600 mA). The adaptor input power without load is approx. 0,2 W. The average efficiency is approx. 67,3 %. The electrical consumption is approx. 2,15 W.

SWITEL

Declaration of conformity

WE
OF

TELGO AG
Route d'Englisberg 11
CH-1763 Granges-Paccot

Declare under our own responsibility that the product

MODEL:

ME10

DESCRIPTION:

Cordless DECT telephone

Is in conformity with directives: R&TTE Directive (1999/5/EC)

COMPLIANCE IS ACHIEVED BY CONFORMITY TO THE FOLLOWING:

EN 60950-1, EN 301489-1, EN 301489-6, EN 301406

AUTHORISED BY:

Signed:



Name (printed):

Selim Dusi

Position in company:

Managing Director

Date of issue:

28.02.2010

Copies of this document will be held on file for a period of 10 years after the last production.



Supplier:

TELGO AG, Route d'Englisberg 11

CH-1763 Granges-Paccot

Product:

ME10