

SWITEL

SWISS BRAND

Mobile Phone

M850



Operating Instructions

SWITEL

Operating Instructions 4

Declaration of Conformity 107

HAC Hearing Aid Compatible to M3 / T4 Rating

The M850 Phone has a built in Induction Coil and is hearing aid compatible.

To ensure optimum benefit, users with hearing aids may wish to select the T setting on their hearing aids.

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Quick Start Guide

1 Quick Start Guide

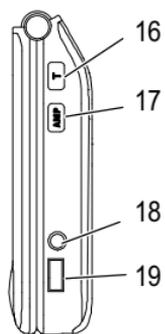
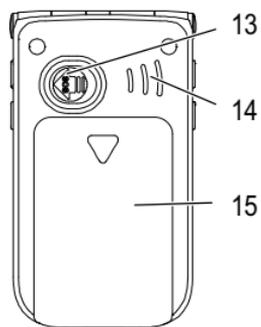
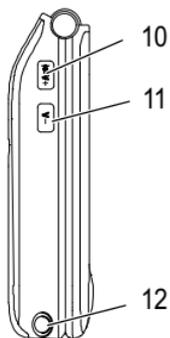
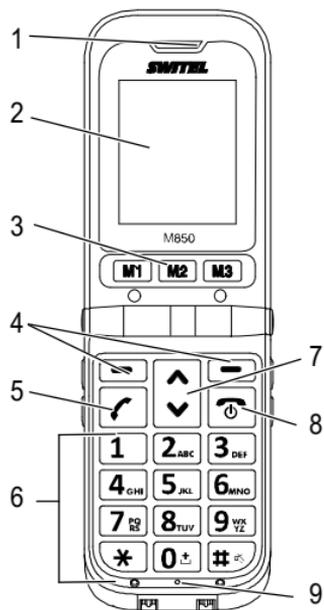


Important: Before you start, please read the safety information on page 97.

Operating Elements

- 1 Earpiece
- 2 Display
- 3 One-touch dialling keys
- 4 Softkeys
- 5 Call key
- 6 Keypad
- 7 Scroll up/down keys
- 8 On/Off key / End call key
- 9 Microphone
- 10 Volume Up key / Torch on/off
- 11 Volume Down key
- 12 Torch
- 13 Emergency call switch
- 14 Loudspeaker
- 15 Battery compartment cover
- 16 Tone key
- 17 Handsfree key
- 18 Headset socket
- 19 Mini USB charging socket

Quick Start Guide



Quick Start Guide

Package contents

The box contains:

- | | |
|-------------------------|----------------------|
| 1 mobile phone | 1 power adapter plug |
| 1 li-ion battery | 1 headset |
| 1 desktop charging unit | 1 strap |
| 1 operating manual | |

Installing the SIM card and battery



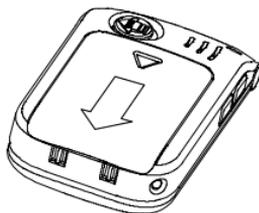
Risk of swallowing small objects!
The SIM card can be removed.
Small children could swallow it.

Switch the phone off.



Pay attention that the SIM card is not bent or scratched. Prevent any contact with water, dirt or electrical charges.

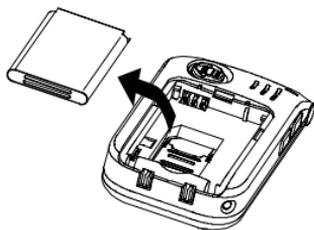
Slide the mobile phone's battery compartment cover towards the bottom using a little force. Raise the battery compartment cover fully from the phone.



Your telephone number is carried by the SIM card, not the phone. Therefore, if you use a SIM card you had in a previous phone, you will keep the same phone number.

Quick Start Guide

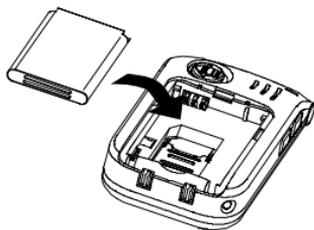
If there is already a battery inside, remove it.



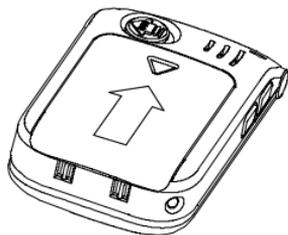
Open the SIM card retaining clip by sliding it carefully downwards and pivoting it up. Insert the SIM card in the moulded holder and pivot the retaining clip downwards. Slide the retaining clip upwards until it audibly and perceptibly snaps into place.



Insert the battery. The golden contacts on the battery must face towards the top left. Press lightly on the top end of the battery until it snaps into place.



Replace the battery compartment cover back on the phone. Slide the battery compartment cover upwards until it locks in place.



Quick Start Guide

Charging the battery



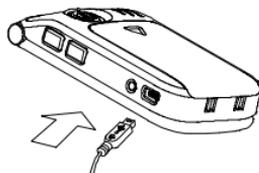
Before starting to charge the battery, check that it has been installed properly. Do not remove the battery while it is being charged. This could damage the phone.



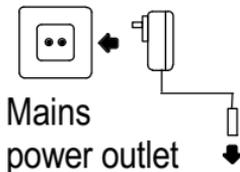
When charging the battery for the first time, it should be charged for **at least** 4 hours. Some batteries only reach their full capacity after several complete charge/discharge cycles.

Charging via the mini USB charging socket

Plug the power adapter in the mini USB charging socket.



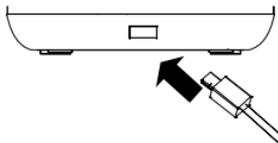
Connect the power adapter plug as illustrated in the diagram. For safety reasons, only use the power adapter plug supplied.



Quick Start Guide

Charging via the charging unit

Plug the power adapter plug in the mini USB charging socket on the charging unit. Close the phone and insert it in the charging unit to charge it.



It may take a few seconds before the phone indicates the charging process. You can use the phone during the charging process.

If the charging process has started, the corresponding message appears in the display.

Battery status warning

The current **battery charge status** is indicated in the display as follows:



Full



Half empty



Low



Empty

Quick Start Guide

When the battery charge is low, a corresponding warning message appears in the display.



Charge the battery.

In cases where the battery charge is extremely low, it is possible that the backlighting no longer works and certain functions are no longer available.



Charge the battery.

When the battery charge drops below the minimum status, the phone switches off automatically.

Switching the mobile phone on and off

3 sec. 

Switch the mobile phone on

3 sec. 

Switch the mobile phone off



Some SIM cards will require you to enter a PIN code. Follow the instructions displayed. Further information on the PIN and PIN2 is available on Page 61.

Make sure you are in range of your Network

Some networks offer better coverage than others in different areas. The icon  indicates you have a signal and are connected to the network. The network will also appear in the display.

Setting the language

If you want to select a different language please refer to Page 52.

The German, English, French and Italian languages are available for selection.

Setting the time and date

Refer to Page 51.

Setting the ringing tone

Refer to Page 67.

Now you are ready to make and receive calls.

Taking a call



Take the call

Rejecting a call



Reject the call

Ending a call



End the call

Making a call



Enter the phone number

Delete

Delete the last digit if incorrect



Dial the phone number

Quick Start Guide

Advanced Settings and Functions

More information about the functions and settings of the Switel M850 is contained in this manual.

Examples:

- Setting up one-touch dialling keys;  Page 50.
- Storing numbers in the phone book;
 Page 26.
- Using the index;  Page 104.

 In the case of queries, you can contact the hotline service, Tel. 0900 00 1675 within Switzerland (Swisscom fees at time of going to print: CHF 2.60/min).

Problems and solutions

 In the majority of cases, the M850 is supplied without a SIM card. You may find the following “**Questions and Answers**” (**Q & A**) helpful.

Q - Why hasn't the mobile phone been supplied with a SIM card?

A - Many people already have a mobile phone and wish to transfer their existing SIM card over to the new phone. The advantage is that the old phone number remains valid. If the old card concerns a prepaid SIM, the credit is also retained on the card.

Quick Start Guide

Q - Where can I get a SIM card from?

A - Any high street mobile phone shop will be able to provide you with a SIM card. Some of the major supermarket chains also provide mobile phone services and can supply a SIM card. A useful tip when choosing a SIM card / service provider however is to make sure that you have adequate signal coverage at home; this particularly important if you live in a very rural area.

Q - Why doesn't the Switel mobile phone have a telephone number?

A - You are given a phone number by your network operator. It is stored on the SIM card.

Q - Can I use the SIM card from my old mobile phone?

A - Yes, the SIM card can be transferred. It must not be more than three years old. Some old SIM cards are not compatible with the Switel mobile phone as they are from an earlier generation of SIM card design.

Q - Can I use a SIM card from any mobile phone company?

A - Yes. The Switel phone is what is termed an 'open' SIM card phone and, thus, is not restricted to any particular service provider or mobile phone company.

Quick Start Guide

Q - How do I pay for my calls?

A - There are two main types of registration with a service provider or mobile phone company. One is a contract - this is where you sign up for agreed contract over several months / years and pay an agreed monthly fee. This is more suited to people who are using their mobile phone as part of their job for example. The other is Pay-as-you-go, sometimes abbreviated to PAYG. With this type of service you add credit to the card and top up as and when required. Topping up the card is easy, you can do this over the phone, on-line, at many shops and even some cash points allow you to do this. PAYG is more suited to less frequent users.

Q - How do I find out my credit balance?

A - The service provider of the SIM card should have provided an information pack with the card. This will give details of a short number to dial in order to check your balance. Each mobile service provider has its own access number. Therefore, check with your network operator in respect of the valid information. Enter the number and confirm by pressing the Call key. The credit/account balance will then be announced.

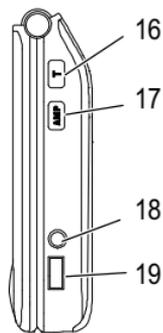
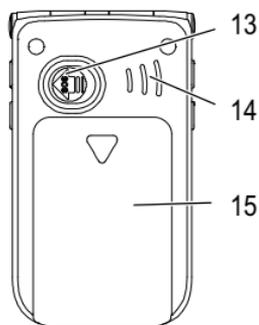
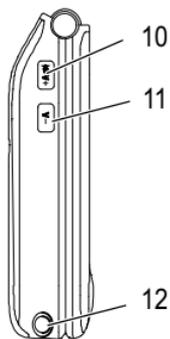
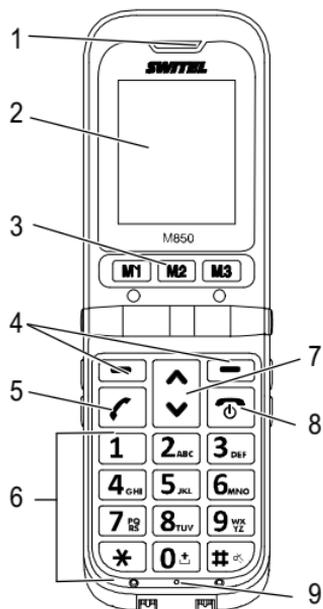
2 At a Glance

Operating Elements

- 1 Earpiece
- 2 Display
- 3 One-touch dialling keys
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- 5 Call key
- 6 Keypad
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- 8 On/Off key / End call key
- 9 Microphone
- 10 Volume Up key / Torch on/off
- 11 Volume Down key
- 12 Torch
- 13 Emergency call switch
- 14 Loudspeaker
- 15 Battery Cover
- 16 Tone (pitch) key
- 17 Handsfree key
- 18 Headset socket
- 19 Mini USB charging socket

The keys in this operating manual are subsequently depicted with a uniform contour. Therefore, slight deviations in the appearance of the symbols on the mobile phone keys compared to those depicted here are possible.

At a Glance



Icons and texts in the handset display

Icon	Description
	Displays the battery capacity. Running-through segments, the battery is being charged.
	Signal strength of the phone connection.
	Alarm is activated.
	A headset is connected.
	Call forwarding is active.
	A new SMS text message has been received;  Page 41.
	Vibrating alert and ringing tone are activated or first the vibration alert then ringing tone is activated.
	Vibrating alert and ringing tone are deactivated. Incoming calls are only indicated by the torch LED.

Function of Keys and Elements?

3 Function of Keys and Elements?

1 Earpiece The voice of the caller can be heard here when no headset is being worn or the handsfree equipment has not been installed and activated and the device has not been set to Handsfree mode.

2 Display The information which appears in the display guides you through the menu structure and helps operate the mobile phone.

3    The respective number stored in the one-touch dialling keys can be dialled directly by pressing the relevant key.

4   Softkeys The softkeys are assigned different functions in the various menus. The current function is always indicated by a text directly above the key in the display.

Function of Keys and Elements?

5	 Call key	Take a call or dial a number. Open the call list. Scroll to the left.
6	 Keypad	Enter phone numbers and names or write a text
	 # key	Activate/Deactivate silent ringing tone, upper/lower case, T9 predictive text.
	 * key	Enter special characters when entering text.
7	 key, scroll up/down	Navigate in the menus
8	 On/Off key, On-hook key	Switch the mobile phone on and off. Cancel the current process. End or reject a call.
9	Microphone	Is activated during a call.
10	 key	Increase call volume. Torch on/off.
11	 key	Decrease call volume

Function of Keys and Elements?

12 Torch

13  SOS switch Activate emergency call (SOS)

14 Loudspeaker You can hear the caller's voice from here when the phone is in Handsfree mode

15 Battery compartment cover
Cover of the battery compartment.

16  key Changes the tone (pitch) during a call.

17  key Activate/Deactivate the handsfree function.

15  Headset socket
To connect a headset. The earpiece, loudspeaker and microphone are deactivated. You can only hear and speak via the headset.

13 Mini USB charging socket To connect the USB power adapter

Function of Keys and Elements?

Special functions keys

Mode	Hold 
Standby	Switch ringing tone off/on Silent mode

Hold 

A connection is established to your voice mail and you can play messages recorded;  Page 47.

Hold  - 

Activate speed dialling for the number assigned to the respective key;  Page 50.

Getting Started

4 Getting Started

This chapter provides basic information on using the operating instruction manual and the telephone.

Description of operating sequences in the manual

Display	Description
	Press the key depicted briefly
2 sec. 	Press and hold down the key depicted for 2 seconds
Hold 	Press and hold down the key depicted
	Enter numbers or letters
	Mobile phone rings
	Remove the phone from the charging unit
	Place the phone in the charging unit
	Represents text in the display
E.g. 	Indicates icons in the display
	Press the softkey;  Page 24

Standby mode

All descriptions in this operating manual assume that the mobile phone is in Standby mode. The system switches to Standby mode by pressing the  key, several times if necessary.

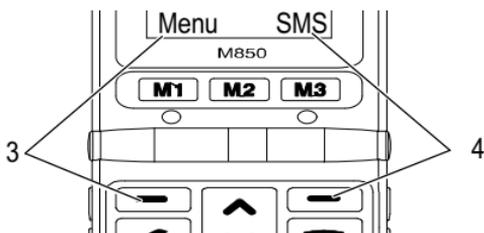
Energy-save mode

When the phone has been in Standby mode for some time, it automatically switches to energy-save mode. The display no longer lights up. Press any key to reactivate Standby mode.

Getting Started

Softkeys

The softkeys  (3) and  (4) are assigned different functions in the different menus. The softkeys are always referred to in this manual according to the texts directly above them in the display.



Key	In Standby mode	In a menu
	- Open the main menu	- Various functions
	- Open the SMS menu	- Various functions

Navigating in the menu

All the functions can be accessed via the various menus. Refer to Menu Structure,  Page 78, for information on how to access each respective function.

 Menu 	Open the main menu
	Select the submenu required
 Accept 	Open the submenu
	Select the function required
 Accept	Open the function
  Accept	Select the setting required
	Use the keypad to enter numbers or letters
 (softkey left)	Confirm entries
 (softkey right)	Move one level back
	Cancel the programming and saving processes and return to Standby mode

Getting Started

Creating phone book entries - example

The way in which to navigate through the menus and define settings is explained by means of the example **Creating phone book entries**. Proceed as in this example for all the settings.

Menu	Open the main menu
 Phonebook	
Accept	Select "Phonebook" and confirm it
 Create	
Accept	Select the submenu and confirm it
 Save to SIM or Save to ME	
Accept	Select the memory location and confirm it
 Name	
Edit	Open Edit mode
 Save	Enter the name and confirm it
 Number	
Edit	Open Edit mode
 Save	Enter the number and confirm it

Save

Save the entry

How to enter text and numbers

The keypad is also labelled with letters for the entry of text.

The phone provides various methods by which text can be entered. These are used when creating or editing contacts in the phone book, when searching for names in the phone book and when writing SMS text messages.



Not every method is always available for each application.

Getting Started

Entering Text

Multitap

In order to enter text in Multitap mode, press the key labelled with the corresponding letter/character. If the first character of the group is required, press the key once. If the second character is required, press it twice, and so on.



To enter two characters assigned to the same key, press the key the respective number of times to enter the first character. Then wait for approx. 2 sec. and enter the second letter.

T9 predictive text

In order to enter text more quickly and conveniently, the M850 is provided with T9 predictive text. If T9 is activated, you only need to press the key containing the letter required once and then the next key once. The phone tries to predict which word you want and provides the corresponding characters in a string. If several possibilities are available, continue pressing the corresponding keys until all the characters are entered and then press the  key to select the word required, accept it by pressing the  key and continue.

Getting Started

ABC	Multitap upper case
abc	Multitap lower case
Abc	Multitap, first letter upper case
T9Abc	T9 predictive text
123	Numbers



To switch between the text and numbers, press the  key.

Punctuation and special characters

When entering text, press the  key. Punctuation marks and special characters are displayed. Use the  key to select the required character and insert it by pressing the **Accept** softkey. To enter a space, press the  button.

Phone Book Set Up

5 Phone Book Set Up

The phone book in the phone can store up to 500 entries.

- Always enter the area code with all the phone numbers.
- When the memory capacity is used up, the corresponding message appears when an attempt is made to store another entry. Before new entries can be stored, old entries must be deleted.
- The phone book entries are arranged alphabetically. To skip directly to a required phone book entry, press the corresponding first letter. To search for the entries manually, use the  keys.



Your provider can state how many entries you can store on your SIM card.

Phone Book Set Up

Entering names

The keypad is also labelled with letters for the entry of names. Press the corresponding key the respective number of times to enter letters. Information on ways of entering text;  Page 27.



Enter a space

Delete

Delete



Move the cursor left or right

Creating phone book entries

Refer to Page 26.

Saving in Standby mode



Enter the phone number

Save

Press the softkey



Save to SIM

or

Save to ME

Accept

Select the memory location and confirm it



Name

Edit

Open Edit mode



Save

Enter the name and confirm it

Save

Save the entry

Phone Book Set Up

Modifying, editing, deleting phone book entries

Menu	Open the main menu
------	--------------------

 Phonebook	
---	--

Accept	Open the phone book
--------	---------------------

 Browse	
--	--

Accept	Select the menu option and confirm it
--------	---------------------------------------

Search for the required entry as described at the beginning of this chapter.

Option	Open the menu
--------	---------------

The following functions can also be used:

Call	Dial the entry
------	----------------

Send message to	Send a text to the entry
-----------------	--------------------------

Edit	Edit the entry
------	----------------

Delete	Delete the entry
--------	------------------

Execute the functions and then confirm them.

Phone Book Set Up

Copying or deleting all entries

Menu	Open the main menu
------	--------------------

 Phonebook	
---	--

Accept	Open the phone book
--------	---------------------

The following functions can also be used:

Copy	Copy all the entries (SIM or phone)
------	--

Delete	Delete all the entries (SIM or phone)
--------	--

Execute the functions and then confirm them.

Making and Receiving Calls

6 Making and Receiving Calls

Taking a call



Take the call

Rejecting a call



Reject the call

Ending a call



End the call

Making a call



Enter the phone number

Delete

Delete the last digit if incorrect



Dial the phone number

Making and Receiving Calls

Call lists

Your mobile phone stores the last phone numbers dialled (**outgoing calls**), **calls received** and **calls missed** in a respective calls list.

-
-  Open the respective call list
-
-  Incoming Call / Outgoing Call / Missed Call **Accept** Select the corresponding list and open it
-
-   Select an entry, dial the number

Dialling numbers from the phone book

Phone numbers must have been stored in the phone book for this function;  Page 26.

-
-  Open the phone book
-
-   Select an entry, dial the number

Making and Receiving Calls

One-touch dialling keys

You must have already assigned phone numbers to the one-touch dialling keys;  Page 50.

M1, **M2** or **M3**

Press the respective key

or

Approx. 3 sec. **2**_{ABC} - **9**_{WXYZ}

Press the respective key

Setting the receiver volume

The volume can be adjusted during a call.

 **V+** or **V-**

Select the required volume



Exposure to the receiver at full volume for a long period could cause ear damage.

Tone control

Users of hearing aids in particular will appreciate this feature. When the device is supplied, the tone control is set to a normal setting.

In order to set the pitch higher/lower, press the **T** key repeatedly during a call in order to scroll through the various tone settings. The tone setting currently set appears in the display.

The tone selected remains stored until it is changed or the phone is switched off.

Making and Receiving Calls

Talk time display

The duration of a call is displayed in hours, minutes and seconds during the call.

Handsfree

This function is used to listen to the caller via the loudspeaker.

AMP

Handsfree mode on/off

Switching the ringing tone off/on

The ringing tone can also be switched off - only the vibrating alert is then activated.

3 sec. 

Switch off the ringing tone

3 sec. 

Switch on the ringing tone

When you have switched the ringer “Off” you will notice the  icon appears in the display during this period.

Making and Receiving Calls

Options during a call

Press the following during a call:

Option

Open the menu

This menu provides access to functions which can be executed during a call:

Deactivating/Activating the microphone



Mute / Unmute

Accept

Deactivate/Activate the microphone

Switching the handsfree function on/off



HandsFree

Accept

Switch the handsfree function on/off

On-hook



Disconnect

Accept

End the call

Main menu



Main Menu

Accept

Open the main menu and navigate as usual.

7 Call Lists

The mobile phone is equipped with call lists.
Your mobile phone stores the last phone numbers dialed, taken and received but missed.



If one of the phone numbers received matches an entry in the phone book, the associated name appears.

Dialling from the call lists



Open the call lists



Incoming Call / Outgoing Call /

Missed Call **Accept** Select the corresponding list
and open it



Select an entry, dial the
number

Call Lists

Displaying list details

Open the relevant call list.



Option

Select an entry and open the options

The following functions are available:

Details	Display details (e.g. phone number, time of call, etc.)
Call	Dial the entry
Send message to	Send a text to the entry
Delete	Delete an entry from the call list
Save Number	Save a number in the phone book
Delete all	Delete all the entries from the call list.

Execute the functions and then confirm them.

SMS - Text Messages

8 SMS - Text Messages



It is possible that not all functions described are supported by every network. Therefore, please contact your service provider for details.

SMS settings



Text messages are distributed via a Service Centre. If you want to send and receive SMS text messages, you must program a service centre number in your mobile phone. Normally, this has already been set up by your service provider.

Navigating to the “Message setup” submenu.

Menu

Open the main menu



Short Message

Accept

Open the short message menu



Message setup

Accept

Select the submenu and confirm it

SMS - Text Messages

The following functions are then available:

Service Center

To edit the number of the Service Center for SMS distribution.

Protocol Type

To define whether messages should be sent as text, fax or E-mails.

Validity Period

To define the time an attempt should be made to send a message to the recipient.

Status Report

To define whether a report is required regarding the delivery of messages.

Reply Path

To define whether a reply message should be sent via the same Service Center.

Storage media

To define where the SMS messages should be stored.

Storage status

Displays how much memory space is used / free.

SMS - Text Messages

Creating a text message

 A text message can contain up to 457 characters, including spaces. A standard message contains 160 characters. If more than 160 characters are used, additional costs may ensue.

Short Message Open the short message menu

 Write message

Accept Select the menu option and confirm it

 Write the text.

 Information on ways of entering text;
 Page 27.

Accept Open the menu

Select from the following functions:

Only send

Enter the number () or use **Accept** to select an entry from the phone book.

Only save

Message is saved without being sent.

Send and Save

Send a message and save it.

SMS - Text Messages

Execute the functions and then confirm them.

SMS text messages sent and received



Texts received are indicated by a ringing tone which you have set. An icon (✉) appears in the display.

Texts received are stored in the “Inbox” folder, texts sent are stored in the “Outbox” folder and draft texts are stored in the “Draftbox” folder.

Editing stored texts

Short Message

Open the short message menu



Inbox

/ Outbox

/ Draftbox

Accept

Select the folder and confirm it



Accept

Select SMS and confirm it

Option

Open the menu

SMS - Text Messages

The following functions are available for “Inbox”:

Text reply

Write a reply to the SMS message and send it;

 Page 43

Delete

Delete the message

Forward

Forward the message to another recipient

Edit

Edit the message and send it

Dial back

Call the person who sent the message

Extract number

Select the number contained in the message and save it

SMS - Text Messages

The following functions are available for “**Outbox**”:

Send

Send the text message again

Delete

Delete the message

Edit

Edit the message and send it

Dial back

Call the recipient of the SMS message

Extract number

Select the number contained in the message and save it

The following functions are available for

“**Draftbox**”:

Send

Send the text message again

Delete

Delete the message

Edit

Edit the message and send it

Voice mail



It is possible that not all functions described are supported by every provider. Therefore, please contact your local mobile phone provider for details. They may concern services which are subject to charges.

In order to use the “Voice mail”¹ feature, the relevant phone number must be programmed in your mobile phone. Normally, this has already been set up by your service provider.

You can alter the Voice Mail settings as follows:

Short Message

Open the short message menu



Voice mail

Accept

Select the menu option and confirm it

¹ Voice mail (answering machine in the mobile telecommunication network)

SMS - Text Messages

The following menu options are then available for selection:

Listen to Voice Mail messages

Establish a connection to the Voice Mail and play the messages.



Alternatively, press the **1** key for approx. 3 sec. when in Standby mode.

Voice mailbox number

Display and change the Voice Mail number.

Broadcast message



Broadcast messages are messages on certain topics which are sent to you at a charge. Contact your mobile phone service provider for more details.

Broadcast message

Short Message

Open the short message menu



Broadcast message

Accept

Select the menu and confirm it

SMS - Text Messages

The following menu options are then available for selection:

Topic

Set/Edit the topic on which you want to receive broadcast messages.

Language

Set the language in which you want to receive broadcast messages.

Service Status

Switch the receipt of broadcast messages on and off.

Deleting SMS text messages

You can delete all the messages or the messages in a specific folder.

Short Message	Open the short message menu
 Delete all	
Accept	Select the menu option and confirm it
 Accept	
Accept	Select the folder, confirm it and confirm the prompt

Other Useful Features

9 Other Useful Features

One-touch dialling / Speed dialling

Phone numbers can be assigned to the one-touch dialling keys **M1**, **M2** or **M3** and speed dialling keys **2_{ABC}** - **9_{WXYZ}** which are then dialled directly after pressing the respective key for 3 seconds;

 Page 36.



Each number you want to define as a one-touch/speed dialling number must be stored in the phone book.

Assigning phone numbers to a one-touch / speed dialling key:

Menu	Open the main menu
 Speed dial	
Accept	Select the menu and confirm it
 Accept	Select the one-touch dialling key and confirm it
 Set/Change	
Accept	Select the menu and confirm it
 Accept	Select an entry from the phone book and confirm it

Other Useful Features

Date and time

This menu option can be used to set and change the date and time.

Set date and time

Menu	Open the main menu
 Settings	
Accept	Select the menu and confirm it
 Phone	
Accept	Select the menu and confirm it
 Clock settings	
Accept	Select the menu and confirm it
 Accept	Enter a time and confirm
 Accept	Enter the date and confirm it

Setting the display format for date and time

Navigate through the “Clock settings” menu

 Date format	
Accept	Select the menu and confirm it
 Accept	Select the format and confirm it

Other Useful Features

Language

This menu option can be used to set and change the display language.

Open the main menu:

Menu	Open the main menu
 Settings	
Accept	Select the menu and confirm it
 Display	
Accept	Select the menu and confirm it
 Language	
Accept	Select the menu and confirm it
 Accept	Select your preferred language and confirm it

Other Useful Features

Calendar

This menu option opens the calendar. You can select other days. Use the  and  /  keys to navigate.

Open the calendar:

	Open the main menu
 	
	Select the menu and confirm it
 	
	Select the menu and confirm it

Alarm

This menu option can be used to programme 5 different alarms.

Open the alarm option as follows:

	Open the main menu
  	Select the menu and confirm it
 	Select the alarm and confirm it

Other Useful Features

The following functions are then available:

Status



Accept

Switch the alarm on/off

Time settings



Accept

Enter the alarm time and confirm it

Select Mode



Accept

Set repetition of the alarm

Calculator

This feature provides a calculator feature with which to solve simple basic calculations.

Use the  key to select the required arithmetic operation (+, -, x, ÷).

Use the  key to set a decimal point.

Use the  key to change the sign (\pm).

Menu

Open the main menu



Toolbox

Accept

Select the menu and confirm it



Calculator

Accept

Select the menu and confirm it

Other Useful Features

Example

To execute the calculation “ -5 x 2.5 ”, you have to type the following keys:

5_{JKL} ***** = -5

↓ **↓** **↓** = X

2_{ABC} **#**_↵ **5**_{JKL} = 2.5

Result: = -12.5

Delete = Delete

Conversion

Conversion serves to convert various units, such as length dimensions, temperatures or currencies.

Other Useful Features

Example

To convert °Fahrenheit to °Celsius, type the following keys:

Menu	Open the main menu
 <input type="text" value="Toolbox"/>	
Accept	Select the menu and confirm it
 <input type="text" value="Conversion"/>	
Accept	Select the menu and confirm it
 <input type="text" value="Fahr.-Celsius"/>	
Accept	Select the option and confirm it
	Enter the value to be converted. The conversion appears below it.

Other Useful Features

FM radio



The radio only functions when a headset is connected.

The phone is equipped with an integrated radio.

Proceed as follows to switch it on:

Connect the headset supplied.

Menu

Open the main menu



FM Radio

Accept

Select the menu and confirm it

The radio is switched on and you hear the programme received via the headset.

Searching for a program

Proceed as follows to search for a radio programme when the radio is switched on:

Option

Open the Options menu



Auto tuning

Accept

Accept

Select the function, confirm it and confirm the prompt

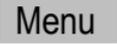
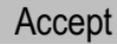
The programmes found are automatically saved and you can switch between the programmes using the digit keys.

Other Useful Features

Setting the radio volume

You can adjust the radio volume while the radio is switched on by using the  and  keys.

Network/Network selection

	Open the main menu
 	
	Select the menu and confirm it
 	
	Select the menu and confirm it

The following functions are then available:

Automatic: The phone automatically selects the mobile phone network. Your own mobile service provider is given preference as long as it is available.

Manual: You can select a mobile service provider yourself.



It is possible that not all functions described are supported by every provider. Therefore, please contact your local mobile phone provider for details.

Other Useful Features

Security settings

This menu is used to define which functions on the phone or SIM card should be protected by a password/PIN. The PIN and password can be changed.



PIN and PIN2 are supplied together with the SIM card. Further information is available from your SIM card service provider.

Menu	Open the main menu
Settings	
Accept	Select the menu and confirm it
Phone	Accept Select the menu and confirm it
Security	
Accept	Select the menu and confirm it

Other Useful Features

The following functions are then available:

-  The PIN is supplied together with the SIM card. If you deactivate the SIM lock, you need not enter the PIN after switching the mobile phone on.
It is recommended to leave the SIM lock on to prevent unauthorised persons from using the mobile phone.

Power on PIN1

Status

Activate/Deactivate request for PIN after switching the phone on

Change PIN1

Changing the PIN1;
 Page 61

Change PIN2

Change PIN2 here;  Page 61

-  PIN2 is requested when PIN1 has been entered incorrectly three times in succession.

Other Useful Features

Phone Code



The default setting for the phone code is 0000. If this lock is active, you must first enter the password for the phone lock after switching the mobile phone on and then enter the PIN.

Status

Activate/Deactivate request for the phone code after switching the phone on

Change Phone Code

Phone code; Page 61

Changing PIN1/2 / phone code (example)

PIN & PIN2 codes

The **PIN** (**P**ersonal **I**dentify **N**umber) and PIN2 codes are 4 to 8-digit numbers. The PIN and PIN2 codes are given to you, together with the SIM card, by your network provider.

PUK & PUK2 codes

The **PUK** (**P**ersonal **U**nblocking **K**ey) and PUK2 codes are 4 to 8-digit numbers. These are only necessary if you enter the PIN code for the SIM card incorrectly three times in succession and the SIM card is blocked. The PUK and PUK2 codes are given to you, together with the SIM card, by your network provider.

Other Useful Features

Proceed as follows to change PIN1/2 or the phone code:

Menu	Open the main menu
 Settings	Accept
	Select the menu and confirm it
 Phone	Accept
	Select the menu and confirm it
 Security	
Accept	Select the menu and confirm it
 Power on PIN1	Phone Code
	Select the menu and confirm it
 Change PIN1	Phone Code
Accept	Select the menu and confirm it
 Accept	Enter the old phone code and confirm it
 Accept	Enter the new phone code and confirm it
 Accept	Enter the new phone code and confirm it

Other Useful Features

Call settings



It is possible that not all functions described are supported by every provider. Therefore, please contact your local mobile phone provider for details. They may concern services which are subject to charges.

Proceed as follows to access the call settings:

Menu	Open the main menu
 Settings	
Accept	Select the menu and confirm it
 Call Accept	Select the menu and confirm it

The following functions are then available:

CLIR (calling line identification restriction)

This function is used to activate/deactivate transmission of the phone number, with which you are making the call, with the call. In the case of “Default setting”, transmission of your own phone number is dependent on the network used.

Auto redial

When this function is activated, redialling is initiated automatically if the number dialled is “engaged”.

Other Useful Features

Any key answer

When this feature is activated, incoming calls can be taken by pressing any key instead of only with the  key.

Flip answer

When this feature is activated, incoming calls can be taken by flipping the display open.

Call waiting

This function issues an audible signal to inform you that another call has been received while the current call is in progress.

Call barring

This function inhibits outgoing and incoming calls according to specific conditions defined.

Transferring calls

The following functions enable incoming calls to be transferred to other phone numbers.

The following call divert functions are available for selection:

-
-
-
-

Other Useful Features

Set the call divert function as follows:

Navigate to the Call Settings menu;  Page 63

 Call divert

Accept

Select the menu and confirm it



Accept

Select the type of call diversion and confirm it

 Activate

Accept

Select the menu and confirm it



Accept

Enter the number to which calls should be diverted and convert it

Deactivate call diversion as follows:

Navigate to the Call Settings menu;  Page 63

 Call divert

Accept

Select the menu and confirm it



Accept

Select the diversion function to be deactivated and confirm it

 Deactivate

Accept

Select the menu and confirm it

Other Useful Features

Profile settings

Use this menu to adapt the phone's ringing tones to your own personal needs.

Navigate to the Profiles menu:

Menu	Open the main menu
 Profiles	Accept Select the menu and confirm it
 Phone	Accept Select the menu and confirm it
 Profile name	
Accept	Select a profile and confirm it

The following functions are then available:

Default setting

Activate the profile selected.

Personalise

Change the settings in the profile selected;

 Page 67.

Reset

Reset the profile selected to the default settings.

Other Useful Features

Changing the profile settings - example

Follow this procedure to complete changes to the ringing tone profiles:

Menu	Open the main menu
 Profiles Accept	Select the menu and confirm it
 Phone Accept	Select the menu and confirm it
 <input type="text"/> Accept	Select a profile and confirm it
 Personalise	
Accept	Select the menu and confirm it
 Ringing tone	
Accept	Select the menu and confirm it
 <input type="text"/> Accept	Select the ringing tone and confirm it
 SMS alert tone	
Accept	Select the menu and confirm it
 <input type="text"/> Accept	Select SMS alert tone and confirm it
 Call alert	
Accept	Select the menu and confirm it

Other Useful Features

 **Accept** Select the type of alert and confirm it

 Ringing volume

Accept Select the menu and confirm it

 / 

Back Select the ringing tone volume and skip back



Exposure to the receiver at full volume for a long period could cause ear damage.

 Key volume

Accept Select the menu and confirm it

 / 

Back Set the key tone volume and skip back

 Vibrating alert

Accept Select the menu and confirm it

 On / Off

Accept Switch the vibration on/off and confirm it

 Alert Tone

Accept Select the menu and confirm it

Other Useful Features

 **Accept** Select Alert Tone and confirm it

 **Accept** Select the menu and confirm it

 **Accept** Select Alert Tone and confirm it

Other Useful Features

Display settings

Use this menu to adapt the phone display to your own personal needs.

Navigate to the “Settings” menu.



Select the menu and confirm it

The following functions are then available:

Language

Set the language

LCD contrast

Select the contrast setting for the display

Wallpaper

Select the wallpaper for the display in Standby mode

Back light

Set the period of time the display should remain on despite the phone not being used

Greeting note

Enter a salutation which appears when the phone is switched on

Date Time display

Set whether the date and time should be displayed in Standby mode

Other Useful Features

Quick access

You can define which menu or function should be opened on pressing the  key in Standby mode.

Menu	Open the main menu
 <input type="text" value="Settings"/>	
Accept	Select the menu and confirm it
 <input type="text" value="Phone"/> Accept	Select the menu and confirm it
 <input type="text" value="Shortcut"/>	
Accept	Select the menu and confirm it
 <input type="text" value="Up key / Down key"/>	
Accept	Select the key to be assigned and confirm it

Games

The games “Porter” and “Quintet” are installed on the phone for you to enjoy passing the time.

Menu	Open the main menu
 <input type="text" value="Game"/> Accept	Select the menu and confirm it

Other Useful Features

Default settings



If you reset the phone to its default settings, all the data stored on the phone is deleted.

The mobile phone can be reset to its default (factory) settings.

Menu

Open the main menu



Settings

Accept

Select the menu and confirm it



Factory Default

Accept

Select the menu and confirm it



Accept

Enter the phone code and confirm it



The default phone code is 000.

Emergency Call Function (SOS)

10 Emergency Call Function (SOS)

This mobile phone is equipped with a convenient emergency call function. Up to 6 phone numbers can be entered for emergency calls. The numbers are dialled in succession when an SOS is activated until one of the calls is answered. A text message can be composed in addition to the emergency call which is also sent to the person called.

Entering/Deleting/Displaying emergency call numbers

Entering emergency numbers

Proceed as follows to define an entry in the phone book as an emergency call number.



Each number you want to define as an emergency call number must be already stored in the phone book.

Menu

Open the main menu



Settings

Accept

Select the menu and confirm it



SOS Setting

Accept

Select the menu and confirm it



SOS Number

Accept

Select the menu and confirm it

Emergency Call Function (SOS)



Accept

Select the SOS number memory and confirm it



The numbers are called in the sequence in which they were entered, i.e. from memory location 1 to 6.



Assign to call

Accept

Select the menu and confirm it



Accept

Select a number from the phone book and confirm it

Deleting emergency numbers

Proceed as follows to delete emergency numbers:

Select the memory location containing the number to be deleted.



Delete

Accept

Select the menu and confirm it

Emergency Call Function (SOS)

Displaying emergency numbers

Proceed as follows to display emergency numbers:
Select the memory location containing the number to be displayed.

 View number

Accept

Select the menu and confirm it

Writing an SOS text message

Compose an SOS text message as follows:

Menu

Open the main menu

 Settings

Accept

Select the menu and confirm it

 SOS Setting

Accept

Select the menu and confirm it

 Message

Accept

Select the menu and confirm it

 Receiver

Accept

Select the menu and confirm it

Emergency Call Function (SOS)

 Assign to call

Accept

Select the menu and confirm it



Accept

Select a number from the phone book and confirm it

 Context

Accept

Select the menu and confirm it



Save

Accept

Enter the text and save it

Starting the emergency call

Slide the emergency call switch in the direction of the arrow to start an emergency call. An acoustic alarm is issued and the emergency numbers stored are dialed in succession. If you have also written an SOS text message, this is also transmitted before the emergency numbers are dialed.

As soon as one of the numbers called answers the call, the alarm is switched off and the handsfree function is automatically activated for the call.

Ending the emergency call

After making the call or to cancel the emergency call, slide the emergency call switch opposite to the direction of the arrow.

11 SIM Services (STK)

This menu contains the SIM Application Toolkit (commonly referred to as STK) of your mobile phone provider. The content and functions available vary from provider to provider and are dependent on the SIM card used.

SIM Application Toolkit (STK) is a GSM system standard which enables the SIM to initiate actions which can be used for various value-added services.



Please contact your local mobile phone provider for details. They may concern services which are subject to charges.

Menu Structure

12 Menu Structure

Main menu

Use the right-hand  = **Menu** softkey to open the main menu. Then use the  key to select a menu option and confirm your selection.

For further information on the menu and operation,  Chapter 4.

Short Message

Write message



Accept

Only send

Only save

Send and Save

Back/Delete

Inbox

Option

Text reply

Delete

Forward

Edit

Dial back



Menu Structure

	Extract number
Outbox	
	Option
	Send
	Delete
	Edit
	Dial back
	Extract number
Draftbox	
	Option
	Send
	Delete
	Edit
Voice mail	
	Listen to Voice Mail messages
	Voice mailbox number
Message setup	
	Service Center
	Protocol Type
	Validity Period

↓

Menu Structure

	Status Report	
	Reply Path	
	Storage media	
	Storage status	
Broadcast message		
	Topic	
	Language	
	Service Status	
Delete all messages		
	Delete all messages	
	Delete inbox messages	
	Delete outbox messages	
	Delete draftbox messages	

Alarm

	Accept	
	Status	
	Time settings	
	Select Mode	

Menu Structure

Settings

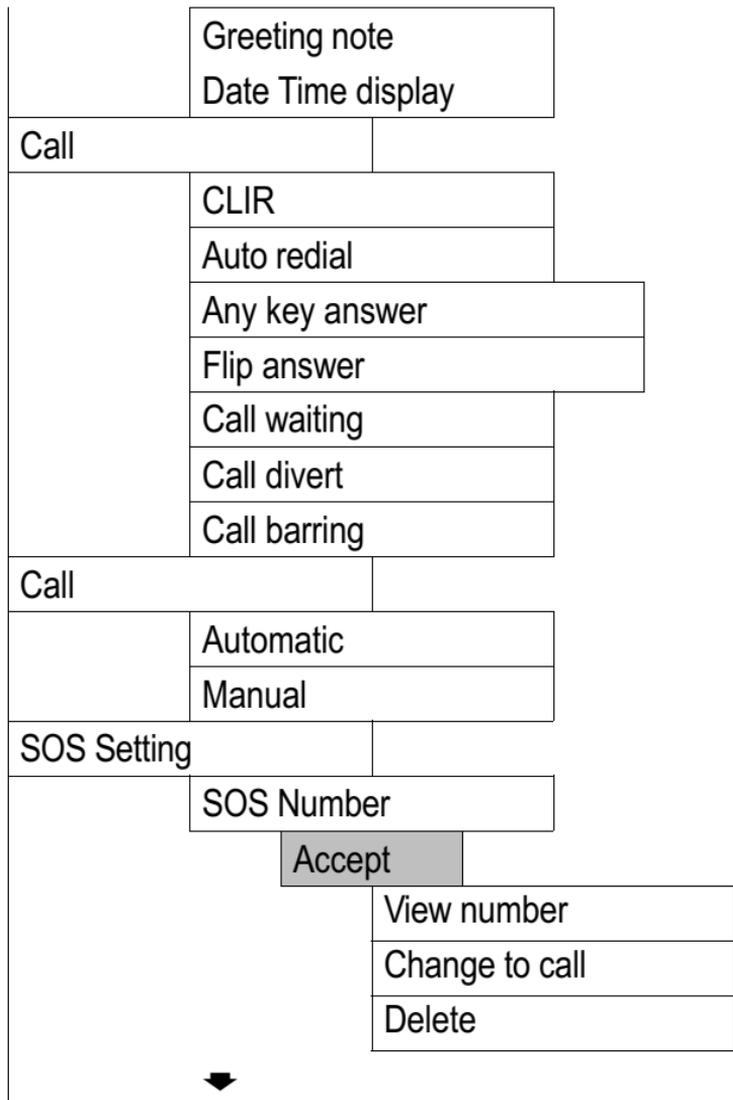
Phone	
	Clock settings
	Date & Time
	Date format
	Time format
	Security
	Power on PIN1
	Change PIN2
	Phone Code
	Shortcut
	Up key
	Down key
	Amplify On!
	On/Off

Display

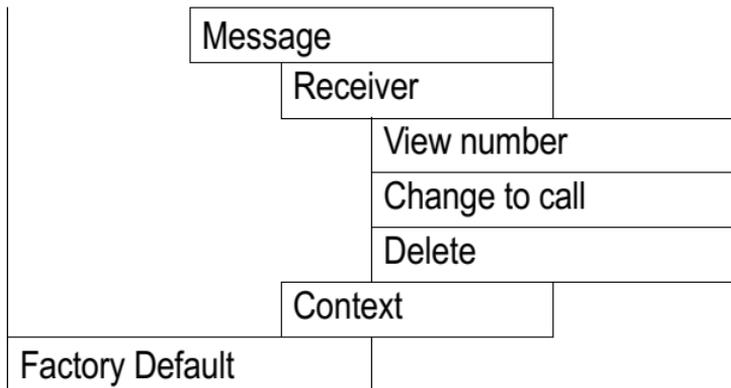
	Language
	LCD contrast
	Wallpaper
	Back light



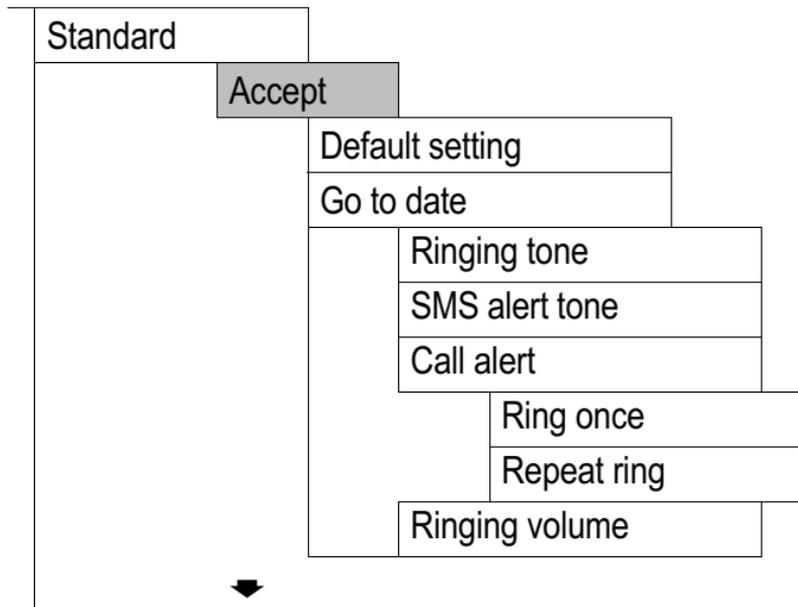
Menu Structure



Menu Structure



Profiles

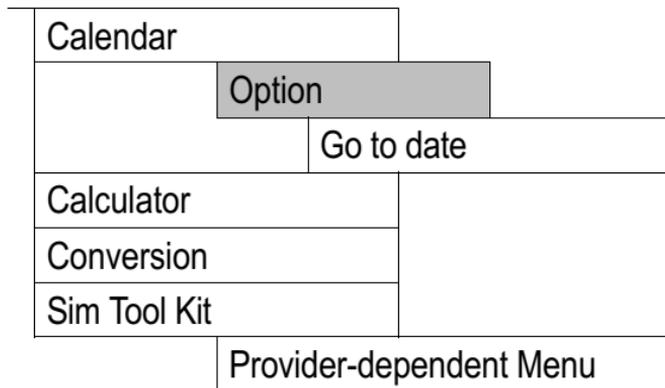


Menu Structure

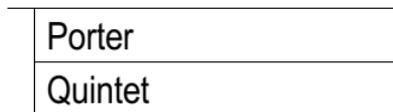
		Key volume
		Vibrating alert
		Enable
		Disable
		Alert Tone
		on& off ring
		On/Off
	Reset	
Conference		See Standard
Outdoor		
Mute		
Customize		

Menu Structure

Toolbox



Game



Menu Structure

FM Radio (only with headset connected)

	Option
	Disable
	Save station
	Auto tuning
	Set Frequency
	Station List
	Play in Background

Call Record

	Incoming call
	Option
	Details
	Call
	Send message to
	Delete
	Save Number
	Delete all

▼

Menu Structure

Outgoing Call	
	Option
	Details
	Call
	Send message to
	Delete
	Save Number
	Delete all
Missed Call	
	Option
	Details
	Call
	Send message to
	Delete
	Save Number
	Delete all
Call Duration	

Menu Structure

Phonebook

Browse	
	Option
	Call
	Send message to
	Edit
	Delete
Create	
	Save to SIM
	Save to ME
Speed dial	
	M1 / M2 / M3
	Accept
	Set/Change
	Details
	Delete
Copy	
	From SIM card to phone
	From phone to SIM card
	↓

Menu Structure

Delete all entries	
	Delete all ME entries
	Delete all SIM entries
Storage status	

Troubleshooting

13 Troubleshooting

Service hotline

Should problems arise with the telephone, please refer to the following information first. In the case of technical problems, you can contact our hotline service, Tel. 0900 00 1675 within Switzerland (Swisscom fees at time of going to print: CHF 2.60/min). In the case of claims under the terms of guarantee, contact your sales outlet. There is a 2 year period of guarantee.

Problems and solutions

Problems	Solutions
The mobile phone cannot be switched on.	<ul style="list-style-type: none">- No battery inserted.- Battery is not charged.
The display is “locked” when the mobile is switched on.	<ul style="list-style-type: none">- Enter the PUK to “unlock” the SIM card.Contact your service provider.

Troubleshooting

No signal quality is displayed.	- No network connection. The mobile phone is in a location where there is no network service. Move to a different location or contact your service provider.
Keypad does not function or only functions very slowly.	- The operating speed of the display is reduced in the case of low temperatures. This is normal. Use the phone in a warmer location.
A message appears in the display for some functions, indicating execution/use is not possible.	- Many functions can only be used after the respective service has been applied for. Contact your service provider for more details.
Screen frozen or no response when pressing keys.	- Remove the battery for 3 minutes and try again.

Troubleshooting

No connection to the mobile telecommunication network.

- Contact your service provider.

The “Insert SIM” message appears in the display.

- Ensure that the SIM card has been installed correctly. Contact your service provider, if necessary.

The battery cannot be charged or is empty within a short time.

- Battery is defect.
- Place the phone correctly in the charging unit or connect the charging unit properly. Clean the contact surfaces on the mobile phone and charging unit with a soft, dry cloth.
- Charge the mobile for 4 hours.

Tips on the battery

Only use batteries, cables and charging unit approved by the manufacturer, otherwise the battery could be damaged.

Do not short circuit the battery. Always leave the battery in the phone to avoid accidentally short circuiting the battery contacts.

Keep the battery contacts clean and free of dirt.

The battery can be charged/discharged hundreds of times but its service life is limited. Replace the battery when the battery power has decreased noticeably.

Technical Properties

14 Technical Properties

Technical data

Feature	Value
Standard	GSM ¹ 900, 1800 MHz Triband
Dimensions	52 x 91 (170) x 17 mm (B x H (open) x T)
Weight	98 g incl. battery
Power supply	Input: 100-230 V, 50-60 Hz, 0.2 A Output: Mini-USB 5 V, 700 mA
Battery	Model: BL-5C 3.7 V, 1000 mAh
Standby time	Up to 170 h
Max. talk time	Up to 120 min
Display	2" Colour, Resolution 176 x 220
SMS	Standard SMS
Maximum volume	78 dB (ring) / 35 dB (call)

¹ **GSM** = Standard for mobile phones.

Technical Properties

Permissible ambient temperature	-10°C to 40°C
Permissible relative humidity	30% to 75%



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Default settings

The default settings can be restored via the menu.

Declaration of Conformity

This device fulfils the requirements stipulated in the EU directive:

1999/5/EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Conformity with the above mentioned directive is confirmed by the CE mark on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our web site www.switel.com.



Technical Properties

SAR Information

Information on radio frequency emissions and specific absorption rates (**SAR = Specific Absorption Rate**).

All the applicable safety standards related to radio frequency emissions were implemented during the development of this mobile phone. The limit values are based on scientific directives and contain a safety margin in order to guarantee the safety of all persons regardless of age and state of health.

The values specified in the directive concerning radio frequency emissions are based on a unit called SAR. SAR values are established using standard methods in which the phone is operated in all possible frequency bands with the highest power output.

Although the SAR values of various phone models can differ, all the models were developed to maintain the relevant directives on radio frequency emissions. The following information applies to residents of countries which, as with the European Union, have adopted the SAR limit value recommended by the ICNIRP (**I**nternational **C**ommission on **N**on-**I**onizing **R**adiation **P**rotection) which lies at 2W/Kg (averaged from 10 gram tissue):

The highest SAR value measured, averaged over 10 g tissue, was < 0.594 W/kg for this mobile phone measured at the ear.

15 Safety Information

Please read this section carefully.



Risk of suffocation!

Keep packaging materials and protective foils out of reach of children.

Intended use

This mobile phone is designed for use when connected to a mobile phone network. Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances open the device or complete any repair work yourself.

Areas of use

- Do **not** use the phone in prohibited areas.
- Switch the phone off in the vicinity of medical equipment (e.g. in hospitals).
- Do not use the phone in petrol stations or near fuels and chemicals.
- Inquire by the airline company whether mobile phones may be used before using the phone in aircraft.

Safety Information

General information

- Prevent exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight. The phone is not waterproof; therefore, keep it dry.
- Only use original accessories and batteries. Never attempt to connect other products.
- If you want to connect the phone to another device, read the manual supplied with that device with regard to any detailed safety information. Never attempt to connect incompatible products.
- Repairs to this device may only be completed by qualified service personnel.
- All mobile communication equipment is subject to interference which may impair its performance.
- Keep the phone and accessories out of the reach of children.
- The SIM card can be removed. Caution! Small children can swallow them.
- The ringing tone is issued via the loudspeaker. Take an incoming call first and then hold the phone to your ear.

Safety Information

- Only use the phone while driving or riding a transport vehicle in road traffic when using the approved handsfree equipment and appropriately positioned holders. Ensure that no safety-related functions are interfered with when operating the phone. It is essential to observe the applicable national laws and regulations.
- Always maintain a distance of at least 15 cm to implanted heart pacemakers to prevent any possible interference. If you have had a pacemaker implanted, do not carry the phone in a breast pocket when switched on. Always hold the phone to the ear furthest away from the pacemaker during calls. Switch the phone off immediately if you notice or suspect any adverse effects.
- This phone is hearing aid compatible. If you wear a hearing aid, however, please contact your doctor or the hearing aid manufacturer to inquire about any possible impairments through mobile communication equipment.
- Do not rely on the mobile phone as a safeguard for emergencies. For a variety of technical reasons, it is not possible to guarantee a reliable connection under all circumstances.

Safety Information

Power adapter plug



Attention: Only use the power adapter plug supplied because other power supplies could damage the phone. Ensure access to the power adapter plug is not obstructed by furniture or such.

The mobile phone is equipped with an energy-efficient switching power supply YJS0003A-0750300G (input 100~230 V_{AC}, output 5 V_{DC}, 700 mA). The zero load is approx. 0.15 W. The average efficiency is approx. 67.7%.
The power consumption while charging the mobile phone is approx. 3.51 W.

Rechargeable batteries



Attention: Never throw batteries into a fire. Only use batteries of the same type.

Barcode labels on the phone

The barcode labels contains information on the phone, such as the serial number, for example. Do not remove them.

Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old **electronic and electrical devices** in a separate waste container. The symbol indicates that the device must not be disposed of in normal domestic waste!



Batteries represent a hazard to health and the environment!



Never open, damage or swallow batteries or allow them to pollute the environment. They may contain toxic, ecologically hazardous heavy metals. You are legally obliged to dispose of power packs and batteries at the point of sale or in the corresponding containers provided at collection points by local public waste authorities. Disposal is free of charge. The symbols indicate that the batteries must not be disposed of in normal domestic waste and that they must be brought to collection points provided by local public waste authorities.

Packaging materials must be disposed of according to local regulations.

Maintenance / Guarantee

16 Maintenance / Guarantee

Maintenance

- Clean the housing surfaces with a soft, fluff-free cloth.
- Do not use any cleaning agents or solvents.

Guarantee

SWITEL equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble-free functioning and a long service life. The terms of guarantee do not apply when a device malfunction was caused by the mobile telecommunications network operator/provider. The terms of guarantee do not apply to the batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies related to material or manufacturing errors within the period of guarantee will be redressed free of charge. Rights to claims under the terms of guarantee are annulled following tampering by the purchaser or third parties.

Maintenance / Guarantee

Damage caused as a result of improper handling or operation, normal wear and tear, incorrect positioning or storage, improper connection or installation or Acts of Gods and other external influences are excluded from the terms of guarantee. In the case of complaints, we reserve the right to repair defect parts, replace them or replace the entire device. Replaced parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your device does show signs of a defect within the period of guarantee, please contact the sales outlet where you purchased the SWITELdevice, producing the purchase receipt as evidence. All claims under the terms of guarantee in accordance with this agreement can only be asserted at the sales outlet. No claims under the terms of guarantee can be asserted after a period of two years from the date of purchase and hand-over of the product.

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SWITEL

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