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1 General Information

1.1 Profile

Please read this pamphlet carefully in order to make your phone in perfect condition.

Perfectly combining humanized design and fine art, this mobile phone provides a streamlined outlook, comfortable hand-feeling, pleasant sounds and MP3 player which bring convenience and fun to your work.

Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

Due to different software and network operators, display on your phone may be different, refer to your phone for details.

1.2 Safety Information

If your phone has lost or been stolen, notify the telecommunication office the SIM card is disabled (network support is required). This can avoid economic loss caused by unauthorized use.

Please take measures as following to avoid your phone being unauthorized use:

- Set PIN code of SIM card
- Set phone password

1.3 Safety warning and Attentions

Safety warning

> ROAD SAFETY COMES FIRST

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving.

> SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky.

Please make sure that your device is powered off in flight.

> SWITCH OFF BEFORE ENTERING RISKY AREAS

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

> OBSERVE ALL SPECIAL REGULATIONS

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

> INTERFERENCE

The conversation quality of any mobile phone may be affected by radio interference. Do not touch the antenna area during a conversation.

> QUALIFIED SERVICE

Only qualified personnel may install or repair phone equipment.

> ACCESSORIES AND BATTERIES

Use only approved accessories and batteries.

> USE SENSIBLY

Use only in a normal and proper manner.

> EMERGENCY CALLS

Ensure the phone is switched on and in service, enter the emergency number, e.g. 112, then press the Dial key. Give your location and state your situation briefly.

Precautions

This device is well designed with fine art. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- Keep the mobile phone and all its fittings beyond children's reach.
- Keep the mobile phone dry.
- Do not use or store the mobile phone in dusty places.
- Do not store the mobile phone in a high-temperature place.
- Do not throw, knock or shock the mobile phone.

2 Your phone

2.1 Phone-overview



2.2 Functions of Keys

The mobile phone provides the following keys:

- ◆ **Left and right soft key**
The bottom line on the screen displays the functions of the Left and Right soft key.
- ◆ **Dial key**
Press it to originate a call by entering the called number or selecting a contact from the phonebook.
- ◆ **End key**
Press it to end a call being dialed or end an ongoing call.
- ◆ **Direction key**
Press them to scroll the options when browsing a function list. you can also customize direction keys to match the desired functions.
- ◆ **OK key**
Press it to confirm your selection. In standby interface, pressing it can enter the main menu, long press it can turn on/off the flashlight.
- ◆ **Number keys, * key and # key**
Press number keys 0 through 9 to input or edit state to input numbers and characters;
The # key and the * key represent different functions in different states or different function menus.
Hold the # key up to 2s in standby state to switch between silent,meeting,normal mode.

Press the # key in edit state to switch between input methods.

In idle screen, you can press left soft key then * key to lock keypad. When the keypad is locked, you can press left soft key then * key to unlock it.

Press the * key twice to input "+" in standby interface. "+" are used for dialing an international call.

2.3 Technical specifications

Phone: CHROME M15D

Dimensions (W×D×H): 119*51*9.5mm

Weight: 76.2g

Lithium battery: 3.7V

SAR value: 0.489mW/g

Rated capacity: 700mAh

Standby duration: (Relates to network status) 120-150 hours

Talking duration: (Relates to network status) 5 hours

Please refer to their labels for other data related to the battery and the charger.

3 Getting started

3.1 Installing the SIM Cards and the Battery

An SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2, IMSI (International Mobile Subscriber Identity), network information, contacts data, and messages data.

Installation

- ◆ Hold the End key for a while to power off the mobile phone
- ◆ Push the back cover above the battery downward and remove it.
- ◆ Take the battery away.
- ◆ Insert the SIM card into the SIM card slot lightly, till the SIM card cannot be further pushed in.
- ◆ Aim the positive pole and negative pole of the battery at the battery connector of the mobile phone, and press the left of the battery to install the battery into the battery tank.

Using code

◆ Phone lock code

The phone lock code may be set to prevent your mobile phone from being misused. In general, this code is provided along with the device by the manufacturer. The initial phone lock code is set to 1234 by the manufacturer. If the phone lock code is set, you need to input the phone lock code when powering on the mobile phone.

◆ PIN

The PIN (Personal identification number, 4 to 8 digits) code prevents your SIM card from being used by unauthorized people. In general, the PIN is supplied with SIM card by the network operator. If PIN check is enabled, you need to input the PIN each time when you power on your mobile phone. The SIM card will be locked if you input wrong PIN code for three times.

◆ PUK

The PUK code (Personal Unlocking Key, 8digits) is required to change a blocked PIN. It is supplied with SIM card. If not, contact your network operator.

◆ Barring code

A barring code is required for setting the call barring function. You can obtain this code from the network operator to set the call barring function.

3.2 Installing memory card

The memory card is a pluggable mobile storage card inside the mobile phone.

To install the memory card, open its latch, place its indented side downward, insert the card into the card slot, and then close the latch.

3.3 Charging the Battery

The lithium battery delivered with the mobile phone can be put into use immediately after being unpacked. A new battery will have maximum performance after the first three full charge/discharge cycles.

Using a travel adapter:

- ◆ Install the battery into the mobile phone before charging the battery.
- ◆ Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
- ◆ Insert the plug of the travel charger to an appropriate power outlet.
- ◆ During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
- ◆ It is normal when the battery is become hot during the charging period.
- ◆ The battery icon does no longer flicker when the charging process ends.

Using the Battery

The performance of a battery is subject to multiple factors: radio network configuration, signal strength, ambient temperature, chosen functions or settings, phone fittings, and the voice, data or other application mode you choose to use.

To guarantee the optimal performance of your battery, please stick to the following rules:

- ◆ Use only the battery provided by the vendor. Otherwise, damages or even injuries could be caused during the charging.
- ◆ Power off the mobile phone before removing the battery.
- ◆ The charging process lasts a longer time for a new battery or a battery not in use for long. If the battery voltage is too low to enable the mobile phone to be powered on, charge the battery for a longer time. In this case, the battery icon does not flicker until a long time after the battery enters the charge status.
- ◆ During the charging, ensure the battery is placed in a room temperature environment or in an environment close to room temperature.
- ◆ Immediately stop using the battery if the battery produces odor, overheats, cracks, distorts or has other damage, or if the electrolyte leaks.
- ◆ The battery wears out with use. A longer charging time is required as the battery is put into use for a long time. If the total conversation duration decreases but the charging time increases even though the battery is properly charged, purchase a standard battery from the OEM or use a battery approved by our company. Using any poor-quality fittings will cause harm to your mobile phone or even incur danger!

Warning: Short-circuits of the battery may cause explosion, fire, personal injury or other severe consequences!

3.4 Powering On/Off the Mobile Phone

Hold the End key for a while to power on the device. A power-on animation appears on the display screen.

Input the phone lock code and press the OK key if the mobile phone prompts you to input the phone lock code. The original code is 1234.

Input the PIN and press the OK key if the mobile phone prompts you to input the PIN.

Enter the standby interface.

To power off the mobile phone, hold the End key for a while.

3.5 Linking to the Network

After the SIM card and the mobile phone are successfully unlocked, the mobile phone automatically searches for an available network. When the mobile phone is registered in the network, the name of the network operator is displayed on the screen. Then you can dial or receive a call.

3.6 Dialing Calls

In the standby interface, press number keys to input the area code and the telephone number, and then press the Dial key to dial a call. To end the call, press the End key.

◆ Dialing an international call

Press the * key twice and input "+". Then input the country code, the area code and the telephone number. Finally, press the Dial key.

◆ Dialing a number in the phonebook

Enter the phonebook and use the up and/or down direction keys to find the telephone number you want to call. Press the Dial key.

◆ Redialing the last number

In the standby interface, press the dial key to show the dialed calls.

◆ Adapting volume

During a conversation, you can press the Up and/or Down direction keys to tune the sound volume.

◆ Answering incoming calls

Press the Dial key or the Left soft key to answer an incoming call.

Press the End key to end the current conversation.

To reject an incoming call, press the End or Right soft key.

◆ Using options during a conversation

Select Menu during a conversation to turn on hands-free, switch and start recording, etc.

3.7 Using the Headset

It would enter headset mode automatically when you insert headset.

4 Input method

This mobile phone provides multiple input methods, including smart English input, English input and numeric input. You can use these input methods when editing the phonebook, messages, files and greeting text.

4.1 Icons for Input Methods

After you enter an edit window such as a window for editing the phonebook, short messages or the memorandum, an icon is displayed to indicate the current input method:

Numeric input: “123”

English input: “ABC, Abc, abc”

Smart English input: “sEN, sEn, sen”

4.2 To Shift Entry Methods

Press the # key to switch between input methods.

4.3 Numeric Input

You can input numbers with the numeric input method. Press a number key to input the corresponding number.

4.4 English input and numeric input:

The keyboards for English input and numeric input are defined in the following table:

Key	Character or Function	Remarks
Number key 1	. , - ? ! ' @ : / _ 1	
Number key 2	ABCabc2	
Number key 3	DEFdef3	

Number key 4	GHIghi4	
Number key 5	JKLjkl5	
Number key 6	MNOmno6	
Number key 7	PQRSpqrs7	
Number key 8	TUVtuv8	
Number key 9	WXYZwxyz9	
Number key 0	0	
# key	Press it to switch between input methods	
Left direction key	Press it to move to the left	
Right direction key	Press it to move to the right	
Left soft key	Equivalent to OK or Options	
Right soft key	Equivalent to Back or Delete	
End key	Press it to return to the standby interface	

English input:

- Each key is used to represent multiple characters. Quickly and continuously press a key till the character you want appears. Input the next character after the cursor moves.
- Press the # key to switch between input methods
- To input a blank, switch to the English input mode (in upper or lower case) and then press number key 0.
- To clear wrong inputs, press the **Right soft** key.

4.5 Inserting a Symbol

Press the number key 1 to enter a symbol you want.

5 Using the Menus

5.1 Message

If the short message memory is full, a blinking message icon appears on the top of the screen. To normally receive short messages, you need to delete some of the existing short messages.

Write message

Through this function, you can create a new text message. You can type a message, and you're also able to insert a pre-defined message from "**Templates**".

Inbox

Received messages are listed in this menu.

Outbox

Messages sent failed are stored in this item.

Drafts

Draft messages are listed in this item.

Sent box

Messages sent successfully are stored in this menu.

5.2 Phonebook

The phonebook search function enables you to view contacts. You can search a contact as required from the phonebook. Select this option, in the **search** interface, input the name of the contact you want to search or the first letter(s) of the name. All the contacts meeting the search condition are listed. Press the Up and Down direction keys to browse the contacts and select contact. Press left or right direction key to view other groups: Unclassified, family, business, classmates, blacklist and so on.

5.3 User profiles

The device provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments.

Customize the user profiles according to your preference and then activate the user profiles. The user profiles fall into five scenarios: **Normal, Silent, Meeting, Indoor and Outdoor.**

Select **Options** and you can perform the following operations: Activate, Customize and Rename.

Activate

Select **Activate** to activate the selected mode.

Customize

- ◆ **Ring settings:** Set call ring and message ring.
- ◆ **Adjust volume:** Set the volume of the caller/message ringtone, call, etc,
- ◆ **Call alert:** Select ringtone, vibrate, silent, ring and vibrate, or vibrate then ring mode.
- ◆ **Message alert:** Select ringtone, vibrate, silent or ring and vibrate.
- ◆ **Alarm & calendar remind:** Select ring, vibrate, silent or ring and vibrate.
- ◆ **Key tone:** Silent, Ringtone1 and Ringtone2 are available. Users can select one of them as needed.
- ◆ **Battery low alert:** Activate or deactivate this function as needed.
- ◆ **Power ringtone:** Activate or deactivate this function as needed.

Rename

Select **Rename** to rename the selected profile.

5.4 Call center

■ Call logs

Dialed calls

Choose **Dialed calls** and then select a dialed call to call, delete or delete all (or send SMS to it) etc.

Received calls

Choose **Received calls** and then select a received call to call, delete or delete all (or send SMS to it) etc.

Missed calls

You can view a list of the latest missed calls.

Rejected calls

You can view a list of the latest rejected calls.

Delete all

Choose **Delete all** and confirm to delete all the numbers in the call history.

Call timers

Choose **Call timers** to view the last call time, the total time of all dialed calls, all received calls and call history, and/or to reset all the time.

■ Call settings

- ◆ **Network selection:** Set Network selection mode to Auto select or Manual select. Auto select is

recommended. When Network selection mode is set to Auto select, the mobile phone will prefer the network where the SIM card is registered. When Network selection mode is set to Manual select, you need to select the network operator's network where the SIM card is registered.

- ◆ **Call divert:** This network function enables you to forward incoming calls to another number you have previously specified.
- ◆ **Call barred:** The call barred function enables you to bar calls as needed.
- ◆ **Call waiting:** After you choose Activate, If the call waiting function is activated, the network will alert you and the mobile phone screen will display the incoming call number if others are calling you while you are already in a conversation.
- ◆ **Hide ID:** When you call someone, he or she can't find out your number if you enable this function.
- ◆ **Select line:** Switch to Line 1 or Line 2. By default, Line 1 is used.
- ◆ **Flight mode:** When this function is engaged, it will suspend many signal transmitting functions of some devices – thereby disabling the device's capacity to place or receive calls or text messages.
- ◆ **Others:** It includes 50 secs warning, vibration when connected, answer/reject mode and auto redial.

5.5 Multimedia

Camera

The phone is provided with a camera, which supports the photographing functions.

Video recorder

Use this function to record video files. Press OK key to start/pause recording, press left soft key to stop.

Video player

Use this function to play video files. By pressing the corresponding key can you control the playing process of video player: play/pause (up direction key, stop(down direction key) switch to last video/next video (press left or right direction key) , fast forward (press and hold right direction key) and rewind (press and hold left direction key). In video player interface, you can press * or # key to tune volume, number key 2 to switch to full screen play.

Audio player

Use this function to play video files. By pressing the corresponding key can you control the playing process of video player: play/pause (up direction key, stop(down direction key) switch to last video/next video (press left or right direction key) , fast forward (press and hold right direction key) and rewind (press and hold left direction key). In video player interface, you can press * or # key to tune volume.

Recorder

Use this function to record audio files. The phone support WAV.

FM radio

The Phone supports FM radio.

File management

The phone supports the memory card. The capacity of the memory card is selectable. You can use the file manager to conveniently manage various directories and files on the memory card.

5.6 Settings

Dual-SIM

Access this item to perform following operations: Standby mode, Reply by original SIM and Set SIM name.

Phone settings

- ◆ **Time & date:** Set time, date, time format and date display type.

- ◆ **Select language:** Select the display language for the device.
- ◆ **Shortcut settings:** Customize the shortcut functions of the Up, Down, Left, and Right direction keys.
- ◆ **Auto power on/off:** Set the time when the device will be automatically powered on or off.
- ◆ **Power management:** Show the remaining battery level.

Display settings

Users can access this item to set wallpaper, backlight, animation effect, etc.

Security settings

PIN: The PIN (Personal identification number, 4 to 8 digits) code prevents your SIM card from being used by unauthorized people. In general, the PIN is supplied with SIM card by the network operator. If PIN check is enabled, you need to input the PIN each time when you power on your mobile phone. The SIM card will be locked if you input wrong PIN code for three times

PIN2: The PIN2 code (4 to 8 digits), supplied with SIM card, is required to access some functions such as “call costs setup” and “fixed dialing setup”. Please contact the network operator to verify whether your SIM card supports these functions. If you input wrong PIN2 for three times, the PIN2 will be locked.

Privacy: The initial password is 1234. After accessing this function, you can select some items. Once an item is selected, you need to input correct password whenever you want to enter this item to perform further operations.

Auto keypad lock: The function enables you to lock/unlock the keypad.

Lock screen by end-key: Users can activate/deactivate this function as needed.

Power-on password: Once this function is activated, password is required when powering on the phone.

Restore factory settings

Use this function to restore factory settings. The initial password is 1234.

5.7 Tools

Alarm

Three alarm clocks are set but deactivated by default.

Bluetooth

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, computers, headsets and car kits. Via Bluetooth to send images, video, music, sound and notes, and transfer files from your compatible pc.

Calendar

The device support Calendar.

Calculator

The calculator can add, subtract, multiply and divide. To use the calculator:

Flashlight

You can long press numeric key OK in idle screen to turn on/off the flashlight.

5.8 Services

WAP

You can surf the internet through this function. SIM1 or SIM2 to be selected.

STK

STK service is the tool kit of SIM card. This phone supports the service function.

The specific items are depended by SIM card and network.

5.9 Cherry Zone

Snake

A game named Snake is embedded in the phone.

6 Appendix

Appendix 1: Troubleshooting

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

Fault	Cause	Solution
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth
Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestions occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours
The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery

Calls cannot be dialed	Call barring is activated	Cancel call barring
The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider
	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone

6.1 Service hotline

In the case of technical problems, contact our Service hotline. Switzerland: Tel. 0900 00 1675 (national charges, Swisscom at time of going to print: CHF 2.60/min). In the case of claims under the terms of guarantee, contact your sales outlet.

6.2 Guarantee

SWITEL equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble-free functioning and a long service life. The terms of guarantee do not apply to the batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase. All deficiencies related to material or manufacturing errors within the period of guarantee will be redressed free of charge. Rights to claims under the terms of guarantee are annulled following tampering by the purchaser or third parties. Damage caused as the result of improper handling or operation, normal wear and tear, incorrect positioning or storage, improper connection or installation or Acts of God and other external influences are excluded from the terms of guarantee. In the case of complaints, we reserve the right to repair defective parts, replace them or replace the entire device. Replaced parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer. If your device does show signs of a defect within the period of guarantee, please contact the sales outlet where you purchased the SWITEL device, producing the purchase receipt as evidence. All claims under the terms of guarantee in accordance with this agreement can only be asserted at the sales outlet. No claims under the terms of guarantee can be asserted after a period of two years from the date of purchase and hand-over of the product.

6.3 Declaration of Conformity

This device fulfils the requirements stipulated in the Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. Conformity with the above mentioned directive is confirmed by the CE mark on the device. To view the complete Declaration of Conformity, please refer to the free download available on our web site www.switel.com.