

# **SWITEL**

**COMMUNICATION PRODUCTS**

Low-radiation cordless DECT/GAP telephone  
with answering machine

## **DFT9271**



## **Operating Instructions**

GB

# Safety Information

## 1 Safety Information

Please read this operating instruction manual thoroughly.

### Intended use

The telephone is suitable for telephoning within a public telephone network system. Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances open the device or complete any repair work yourself.

### Installation location

Prevent excessive exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Do not use the handset in potentially explosive areas.

### Power adapter plug



**Attention:** Only use the power adapter plug supplied because other power supplies could damage the telephone. Ensure access to the power adapter plug is not obstructed by furniture or such.

### Rechargeable batteries



**Attention:** Never throw batteries into a fire. Only use batteries of the same type. Pay attention to correct polarity. Incorrect polarity of the batteries represents a risk of explosion during charging.

### Power failure

The telephone cannot be used to make calls in the event of a power failure. Always keep a cord connected telephone which operates without an external power supply available in case of emergency situations.

### Medical equipment



**Attention:** Never use the telephone in the vicinity of medical equipment. Effects on such equipment cannot be fully ruled out.

DECT<sup>1</sup> telephones can cause an unpleasant humming sound in hearing aids.

### Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). The adjacent symbol indicates that the device must not be disposed of in normal domestic waste! According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old **electronic and electrical devices** in a separate waste container.

**Batteries** must be disposed of at the point of sale or at the appropriate collection points provided by the public waste authorities.

**Packaging materials** must be disposed of according to local regulations.



<sup>1</sup> DECT: Digital Enhanced Cordless Telecommunication = Standard for cordless telephones.

## 2 Preparing the Telephone

### Safety information



**Attention:** It is essential to read the Safety Information in Chapter 1 before starting up.

### Checking the package contents

The package contains:

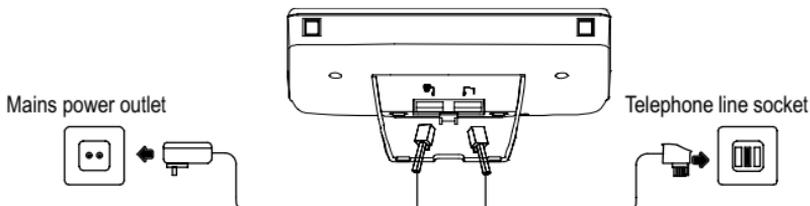
Content	Model DFT927x <sup>1</sup>			
	9271	9272	9273	9274
Base station with power adapter plug	1	1	1	1
Charging station with power adapter plug	-	1	2	3
Handset	1	2	3	4
Telephone connection cable	1	1	1	1
Batteries	2	4	6	8
Operating instructions	1	1	1	1

### Connecting the base station



**Attention:** Position the base station at least 1 meter away from other electronic devices, otherwise there is a risk of mutual disturbance.

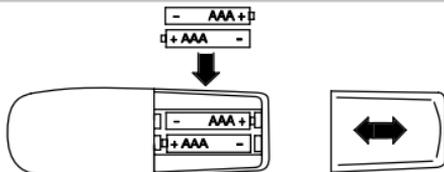
Connect the base station as illustrated in the diagram. For reasons of safety, only use the power adapter plug and telephone connection line supplied.



For the base station, use the power adapter plug labelled with SW-075030EU and output data 7.5 V DC, 300mA.

### Inserting the batteries

Open the battery compartment and insert the batteries. Only use batteries of the type AAA NiMH 1.2 V. Pay attention to correct polarity. Close the battery compartment cover.



<sup>1</sup> Visit [www.switel.com](http://www.switel.com) to find out whether the telephone/telephone set is already available.

## Preparing the Telephone

### Charging the batteries



Before the handset is used for the first time, insert it in the base station / charging station for **at least 14 hours**.

When the handset is inserted in the base/charging station properly, you will hear an acoustic confirmation signal and the charge control lamp lights up. The handset warms up during the charging process. This is normal and does not represent a risk. Do not charge the handset with charging units from other manufacturers.

The current **battery charge status** is indicated in the display:



Full



Half empty



Low



Empty

### Setting the display language

Select a language (cf. "Menu Structure"):

**MENU** > PERS. EINST > SPRACHE > ... (**MENU**) > PERSONAL SET > LANGUAGE > ...

### Setting the time and date on the handset

The time and date are set via the menu. Refer to Page 14 for the sequence of menu option selections.

### Auto answer / Auto hang-up

If this feature is enabled, the telephone automatically takes a call when the handset is removed from the base station and automatically ends the call when it is put back in the base station. Use the menu to activate or deactivate these functions. Refer to Page 16 for the sequence of menu option selections.

### Private branch exchanges

The information on Page 17 explains how to install your telephone in a private branch exchange.

### Low-radiation operation (ECO mode)

The level of radiation is considerably lower than that of standard DECT cordless telephones when in Standby mode (when the handset is on the base station). In talk mode, radiation is reduced (depending on the distance between the handset and base station).



Default setting = ECO MODE → OFF

The telephone can be set up so that the radiation frequency is reduced; Page 16.



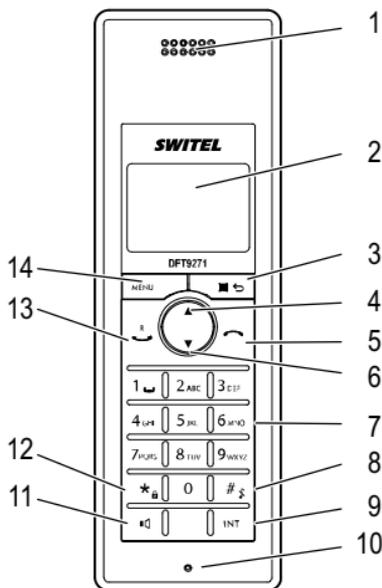
If necessary, you can increase the range of the telephone system by switching ECO mode off; Page 16 (ECO MODE → OFF).

## 3 Operating Elements

The buttons in this operating manual are subsequently depicted with a uniform contour. Therefore, slight deviations in the appearance of the symbols on the telephone buttons compared to those depicted here are possible.

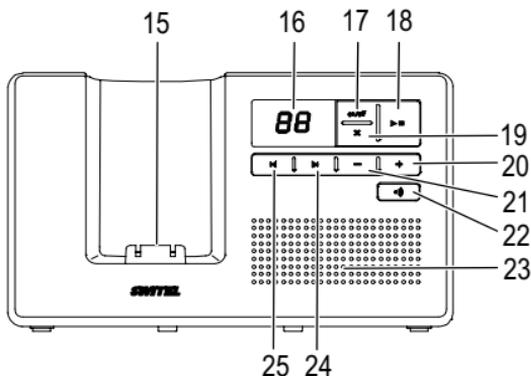
### Handset

- 1 Loudspeaker
- 2 LC display
- 3 Delete button / Redialling
- 4 Scroll up button
- 5 On-hook button / Standby mode
- 6 Scroll down button
- 7 Digit keys
- 8 # button
- 9 Ringing tone off/on
- 10 Internal call
- 11 Microphone
- 12 Handsfree button
- 13 \* button
- 14 Key lock



### Base station

- 15 Charging contacts
- 16 Display
- 17 On / Off
- 18 Play / Stop
- 19 Delete
- 20 Volume +
- 21 Volume -
- 22 Paging button
- 23 Loudspeaker
- 24 Forwards
- 25 Back



## Preliminary Information

### 4 Preliminary Information

This chapter provides basic information on using the operating instruction manual and the telephone.

#### Description of operating sequences in the manual

Display	Description
	Displays the appearance of buttons
	Press the button depicted briefly
3 sec. 	Press the button depicted for 3 seconds
	Enter digits or letters
	Handset rings
	Remove the handset from the base station
	Place the handset in the base station
	Depicts text in the display

#### Icons and texts in the handset display

Icon	Description
	On: Indicates the battery charge status. Flashing: The batteries must be charged. Run-through segments: The batteries are being charged;  Page 4.
1	Internally assigned call number of the handset;  Page 18.
01/01 12:03	Display of date and time;  Page 14.
	On: A call is currently being made. Flashing: A call has been received;  Page 11.
	On: The call log is open. Flashing: New calls have been registered in the call log  Page 10.
	You have opened the phone book;  Page 8.
	There are further items/menu options. Press  or  to show them.
OK	Press  to confirm your selection.
	Press the  button to delete a character or skip back one menu level.
	The ringing tone has been switched off;  Page 13.
	The handsfree facility is activated;  Page 13.

KEYS LOCKED	The key lock function is activated;  Page 13.
	The alarm function is activated;  Page 14.
MUTE ON	The microphone is deactivated (muted);  Page 13.
	On: The connection to the base station is good. Flashing: The connection to the base station is interrupted. Move nearer to the base station.
	On: The answering machine is switched on. Flashing: New messages have been recorded. Flashing fast: Memory is full.

### Standby mode

All descriptions in this operating manual assume that the handset is in Standby mode, which is the case when you are not talking on the phone and if a menu is not open. Press  to enable Standby mode as necessary.

### Energy-save mode

When the handset has been in Standby mode for some time, it automatically switches to energy-save mode. The buttons and display no longer light up.

### Navigating in the menu

All the functions can be accessed via the various menus.

Refer to Menu Structure  Page 14 for information on how to access each respective function.

	Open the main menu
 or 	Select a submenu
	Open the submenu
 or 	Select a function
	Open the function
 or 	Select a setting
	Use the keypad to enter digits or letters as necessary
	Confirm your entries
	Move one level back
	Cancel all programming and saving and return the handset to Standby mode



Every process is automatically cancelled if there is no input within 15 seconds.

### Creating phone book entries - example

The way in which to navigate through the menus and select settings is explained by means of the example **Creating phone book entries**. Proceed as in this example for all the settings.

	Open the main menu
---	--------------------

## Phone Book

 /  PHONEBOOK , 	Select the menu and confirm it
 /  NEW ENTRY , 	Select the submenu and confirm it
 , 	Enter a name (max. 12 characters) and confirm it
 , 	Enter the phone number (max. 24 digits) and confirm it
 /  GROUP B , 	Select the group and confirm it
	Cancel the saving process and return the handset to Standby mode

## 5 Phone Book

You can use the phone book to store up to 100 phone numbers together with the associated names.

- Always enter the area access code with the phone numbers so that incoming local calls can also be assigned to a phone book entry.
- When the memory capacity is used up, the message **MEMORY FULL** appears when an attempt is made to store another number. To create space, an existing entry must first be deleted.
- The phone book entries are arranged alphabetically. To access the required phone book entry directly, press the first letters of the corresponding name.

### Entering names

Letters are also imprinted on the digit keys. Letters, digits and special characters are entered by pressing the relevant key the respective number of times.

	Enter a space
	Delete a character
 or 	Move the cursor



To enter the same letter twice, press the button to enter the letter. Wait until the cursor skips one position forwards. Enter the letter again.

### Creating phone book entries

Refer to the example;  Page 7.

### Editing phone book entries

	Open the phone book
 or 	Select an entry
	Open the menu
 /  EDIT ENTRY , 	Select the submenu and confirm it
 , 	Change the name and confirm it
 , 	Change the phone number and confirm it
 /  GROUP B , 	Change the group and confirm it

## Deleting phone book entries

Deleting an entry

▼	Open the phone book
▲ or ▼	Select an entry
MENU	Open the menu
▲ / ▼ DELETED ENTRY	Select the submenu and confirm it
CONFIRM ? , MENU or ⓧ ↶	Confirm or cancel deletion

Deleting all entries

MENU	Open the main menu
▲ / ▼ PHONEBOOK	Select a menu and confirm it
▲ / ▼ DELETED ALL	Select the submenu and confirm it
CONFIRM ? , MENU or ⓧ ↶	Confirm or cancel deletion

## Exchanging the phone book

In order to exchange the phone book, several **DFT927x handsets** or handsets from the same series (HS1, HS2, ...) need to be registered to the base station.

HS1: MENU	Open the main menu
▲ / ▼ PHONEBOOK	Select the menu and confirm it
▲ / ▼ PB TRANSFER	Select the submenu and confirm it
▲ or ▼	Select a handset (target handset here: HS2)
MENU	Activate the copy process
HS2: TRANS. FROM:	Start copying
HS1 and HS2: DONE!	Transfer complete

## Quick dial

Phone numbers from the phone book can be assigned to digit keys 1 to 9.

Saving phone numbers as quick dial numbers

MENU	Open the main menu
▲ / ▼ PHONEBOOK	Select a menu and confirm it
▲ / ▼ DIRECT MEM	Select the submenu and confirm it
▲ / ▼, MENU	Select a quick dial button
MENU	An existing entry appears if there is one, open the options
ADD, MENU	Open the menu
▲ / ▼	Select a phone book entry
MENU	Assign the entry to a quick dial button

## Call List

Deleting quick dial numbers

	Open the main menu
/   ,	Select a menu and confirm it
/   ,	Select the submenu and confirm it
/  ,	Select a quick dial button
	An existing entry appears if there is one, open the options
,	Open the menu
,  or	Confirm or cancel deletion

## 6 Call List

The call list stores up to 50 phone numbers.



The caller number display (**CLIP**<sup>1</sup>) is a supplementary service offered by your telephone network provider. The caller's number appears in the display if the service is offered by your telephone network provider. Contact your network provider for further information.

Messages in the display:

UNKNOWN	The phone number is received only partially or with errors.
OUT OF AREA	Information related to the phone number is not available. This could signify an international call.
WITHHELD	The caller has suppressed the transmission of their phone number.

### Displaying numbers in the call list

,	Open the call list
or	Select an entry

Only the first 12 digits of a phone number are shown.

Press to display any further digits.

### Storing a phone number in the call list in the phone book

A phone number in the call list can be stored in the phone book directly.

,	Open the call list
/  ,	Select an entry and confirm it
/   ,	Select the menu and confirm it
,	Enter a name (max. 12 characters) and confirm
,	Change the phone number as necessary (max. 24 digits) and confirm

<sup>1</sup> CLIP: Calling Line Identification Presentation = Displays the caller's phone number.

 /  **GROUP B** , **MENU** Select a group and confirm it



As soon as the phone number in the phone book has been saved together with a name, the name entered appears in the call list.

#### Deleting individual phone numbers

 **CALL LOG** , **MENU** Open the call list

 /  , **MENU** Select an entry and confirm it

 /  **DELETE** , **MENU** Select the menu and confirm it

**CONFIRM ?** , **MENU** or  Confirm or cancel deletion

#### Deleting all phone numbers

 **CALL LOG** , **MENU** Open the call list

**MENU** ,  / 

**DELETE ALL** , **MENU** Select the menu and confirm it

**CONFIRM ?** , **MENU** or  Confirm or cancel deletion

## 7 Telephoning

### Taking a call

 ,  or  Take the call

### Ending a call

 or  End a call

### Making a call

 Enter the phone number (max. 24 digits)

 Delete the last digit if incorrect

 or  Dial the phone number

### Redialling

The telephone stores the last 10 numbers dialled in a redialling list.

 ,  or  Open the redialling list and select an entry

 or  Dial the number

Editing phone numbers in the redialling list is identical to editing phone numbers in the call list;  Chapter 6.

### Calling back calls received

Your telephone stores 50 calls received in a call list.

 ,  or  Open the call list and select an entry

 or  Dial the number

### Dialling numbers from the phone book

Phone numbers must have been stored in the phone book for this function;  Page 7.

## Telephoning

 or 	Open the phone book and select an entry
 or 	Dial the number

### Quick dial

Be sure to store phone numbers as quick dial numbers first;  Page 9.

3 sec. 	Press any of the quick dial buttons
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### Internal calls<sup>1</sup>

#### Making internal calls

There must be two or more handsets (HS1, HS2, ...) registered on the base station in order to make internal calls free of charge.

HS1:  e.g. 	Select the internal number of the handset you wish to phone
---	---

 Press  to call all registered handsets at the same time.

HS2: 	Other handset answers the call
--	--------------------------------

HS1/HS2: 	End the internal call
--	-----------------------

#### Forwarding external calls internally

HS1:  e.g. 	Dial the internal handset number while making the external call
---	---

HS2: 	Other handset answers the call
--	--------------------------------

HS1: 	Forward the call
--	------------------

 If the handset called does not answer, take the external call back by pressing .

#### Holding a call / brokering

While a call is in progress, it is possible to dial another handset in order to consult with someone. The external caller is put on hold while you converse with the second, internal person called. You can repeat this procedure as often as required.

HS1:  e.g. 	Dial the internal handset number while making the external call
---	---

HS2: 	Other handset answers the call
---	--------------------------------

HS1: 	Switch between the callers
--	----------------------------

#### Making conference calls

An external call can be transferred to another internal handset for a conference call.

HS1:  e.g. 	Dial the internal handset number while making the external call
---	---

HS2: 	Other handset answers the call
--	--------------------------------

HS1: 3 sec. 	Start the conference
---	----------------------

HS1 / HS2: 	End the conference
--	--------------------

<sup>1</sup> Internal calls are only possible when at least two handsets are registered in the system;  "Checking the contents of the package" on Page 3.

**Setting the receiver volume**

The volume can be adjusted to one of 5 levels during a call.

 or  Select a volume level

**Displaying the duration of a call**

The duration of the call you are making is shown on the display.

**Handsfree**

This function is used to listen to the caller via the loudspeaker.

 Enable the handsfree function

 Disable the handsfree function

**Muting the microphone in the handset**

The microphone in the handset can be turned off / on while making a call.

 Deactivate the microphone (muting on)

 Activate the microphone

**Key lock**

The key lock feature prevents functions assigned to buttons being activated accidentally.

3 sec.  Lock the keys

3 sec.  Unlock the keys

**Handset ringer melody**

The handset's ringer melody can be turned off.

3 sec.  Turn off the ringer melody

3 sec.  Turn on the ringer melody

**Searching for the handset (Paging)**

If you have mislaid your handset, you can sound a paging tone to find it.

Base station ,  Sound the paging tone

 or  Stop sounding the paging tone

**Switching the handset off and on**

You can switch the handset off to save the batteries.

3 sec.  Switch the handset off

3 sec.  Switch the handset on

**8 Menu Structure****Main menu**

Press  to display the main menu. Then use the  and  buttons to select an entry and confirm it by pressing the  button.

Further information on the menu and operation;  Chapter 4.

## Menu Structure

### PHONEBOOK

NEW ENTRY	ENTER NAME	ENTER NUMBER	NO GROUP
			GROUP A, B, C
LIST ENTRY	EDIT ENTRY	ENTER NAME	ENTER NUMBER 
			 NO GROUP / A, B, C
	DELETE ENTRY	CONFIRM ?	
DELETE ALL	CONFIRM ?		
DIRECT MEM	KEY 1-9	ADD	

### CLOCK/ALARM

DATE & TIME	DATE: 	TIME: 
SET ALARM	OFF	
	ON ONCE	TIME: 
	ON DAILY	TIME: 
ALARM TONE	MELODY 1	

### PERSONAL SET

HANDSET TONE	RING VOLUME	RINGER OFF	
		LOW	
		MEDIUM	
		HIGH	
		BOOST	
		PROGRESSIVE	
	RING MELODY	MELODY 1-10	
	GROUP MELODY <sup>1</sup>	GROUP A, B, C	MELODY 1-10
	KEY TONE	ON/OFF	
	FIRST RING	ON/OFF	
HANDSET NAME	ENTER NAME 		

<sup>1</sup> Use this function to assign a specific ringer melody to a group. Your handset will play this melody when a call is received from this group. This function requires that the caller number display (CLIP<sup>2</sup>) is enabled.

<sup>2</sup> **CLIP**: Calling Line Identification Presentation = Display the caller's phone number.

AUTO PICK-UP	ON/OFF
AUTO HANG-UP	ON/OFF
LANGUAGE	see <sup>1</sup>
BABYSIT MODE	ON/OFF

## ADVANCED SET

RECALL TIME	SHORT(100 ms)		
DIAL MODE	MEDIUM (250 ms)		
	LONG (600 ms)		
	TONE		
CALL BARRING	PULSE		
	PIN <sup>2</sup> 	MODE	ON/OFF
BABY CALL	PIN <sup>2</sup> 	NUMBER 1-4	ENTER NUMBER 
		MODE	ON/OFF
REGISTRATION	SELECT BASE	NUMBER	ENTER NUMBER 
		BASE 1-4	
UNREGISTER	REGIST. BASE	BASE 1 2 3 4	PIN <sup>2</sup> 
	PIN <sup>2</sup> 	HANDSET 1-5	
PIN	PIN <sup>2</sup> 	NEW 	
RESET UNIT	CONFIRM ?		
INTRUSION	ON/OFF		
ECO MODE	ON/OFF		

## ANSW MACHINE

PLAY			
DELETE ALL	CONFIRM ?		
RECORD MEMO			
ANSWER MODE	ANSWER & REC	PREDEFINED	PLAY
		PERSONALIZED	PLAY
			RECORD MESS
			DELETE

<sup>1</sup> Languages: English, French, German, Italian, Turkish and Dutch.<sup>2</sup> The PIN code is set to "0000" at the factory.

## Special Functions

	ANSWER ONLY	PREDEFINED	PLAY
		PERSONALIZED	PLAY
			RECORD MESS
			DELETE
ANSW ON/OFF	ON/OFF		
ANSW SETTING	RING DELAY	2 - 9, TOLL SAVER	
	REMOTE ACC.	ACTIVATED/DEACTIVATED	
	HS SCREENING	ON/OFF	

## 9 Special Functions

### Dialling mode

The telephone can be operated in analogue exchanges (PULSE mode) as well as new, digital exchanges (TONE/DTMF mode). The dialling mode is controlled via the menu. Refer to Page 16 for the sequence of menu option selections.

### Alarm clock

The "Alarm clock" function can be used so that you are alerted by the handset at a specific time.

### Babysit

You need two handset to use this function.

Place one of the handsets in the room you wish to monitor. Activate the the function on this handset. No further internal or external calls are signalled by this handset from this point. You can then establish a connection to this handset from a second handset and monitor the room acoustically. Dialling the internal phone number of the handset placed in the room starts room monitoring. Room monitoring is stopped again by either putting the phone down or pressing the Call button.

### Touch & dial

Use this function to store a set phone number that will be dialled automatically when any button (except ) is pressed.

### Call barring

Use this function to ban certain phone numbers from being dialled. The call barring numbers must be entered separately for each handset. You can specify bar calls to up to 4 numbers each comprising up to 4 digits. All phone numbers whose first digits match the specified numbers will be barred. A useful benefit of this function is to bar international or long-distance calls, for example. Example: Call barring = **0185**. All numbers beginning with 0185 will be barred. Numbers beginning with 0180, 0181, 0188, ..., will be dialled.

### Intrusion mode

Enabling the INTRUSION function (see "Menu Structure") allows you to link in handsets to the call made with another handset by pressing  on the "intruding" handset.

## 10 PABX / Supplementary Services

### R-functions on private branch exchanges

If your telephone is connected to a private branch exchange, functions such as call forwarding or automatic call back can be used via the **R-functions**. Refer to the operating manual provided with your private branch exchange as to which Flash time must be set in order to use these functions. The sales outlet where you purchased the exchange can provide information as to whether the telephone will work properly with the exchange. The Flash time is set using the menu. Refer to Page 16 for the sequence of menu option selections.

### R-functions and supplementary services

Your telephone supports supplementary services provided by your telephone network provider, such as brokering or conference calls. These supplementary services can be used by implementing the **R-functions**. Please contact your telephone network provider regarding which Flash time must be set to use the supplementary services. Contact your telephone network provider with regard to enabling supplementary services. The Flash time is set using the menu. Refer to Page 16 for the sequence of menu option selections.

To enable the **R-functions** while making an external call:

MENU	,	▲	or	▼	
INIT 2NDCALL	,	MENU	Select the <b>R-functions</b>		
▲	or	▼	/	SWITCH CALLS	
CONFERENCE	,	MENU	Select and activate the function		

### Dialling pause

When using private branch exchanges, it is necessary to dial an access code to obtain the dialling tone for an outside line. When using some older private branch exchanges, it takes a little time before the dialling tone becomes audible. In the case of such private branch exchanges, a dialling pause can be inserted after the number for an outside line in order to continue dialling directly without having to wait for the dialling tone.

3 sec.	#	Insert a dialling pause
--------	---	-------------------------

The actual phone number is dialled a certain time after the number for an outside line.



The dialling pause can also be entered with the phone numbers in the phone book.

### Caller number display (CLIP<sup>1</sup>)



The caller number display (CLIP) is a supplementary service offered by your telephone network provider. Contact your network provider for further information.

If this function is available with your telephone line, the number of the caller appears in the display when the phone rings. If the caller has suppressed transmission of his phone number, the corresponding message appears in the display. The phone number is not displayed and, as a result, is not stored in the call list.

### Answering machine in the telephone network

An answering machine in the telephone network is a supplementary service offered by many telephone network providers. If your telephone network provider offers an answering

<sup>1</sup> CLIP: Calling Line Identification Presentation = Displays the caller's phone number.

## Extending the Telephone System

machine in the telephone network for you, an icon on the display informs you of new messages received (**VMWI**<sup>1</sup>). This function can only be used when your telephone network provider actually offers the service. Contact your network provider for further information.

### 11 Extending the Telephone System

The international **GAP**<sup>2</sup> standard regulates the compatibility of handsets and base stations from different manufacturers. As a result, it is possible to integrate SWITEL devices and devices from other manufacturers together in one telephone system. It is possible, however, that some functions are not available.

#### Multiple handsets

Up to 5 handsets can be registered on the base station.

##### Registering handsets

Before starting to register a handset, switch the base station to Registration mode.

3 sec. 

Enable Registration mode

Now register the handset,  Page 16. The currently valid PIN code is used for registration purposes;  Page 16.

The handset is automatically assigned an internal call number following registration. The internal call number appears in the display.



To register handsets from other manufacturers, please refer to the operating manual supplied with them.

##### Deregistering handsets



Each handset can deregister itself and other handsets registered on the base station. Following deregistration, UNREGISTERED appears in the display of the unregistered handset.

Handsets are deregistered via the menu. Refer to Page 16 for the sequence of menu option selections.

#### Multiple base stations

You can increase the range of your handset by registering it on several base stations. The handset can be registered on up to 4 different base stations simultaneously. Each base station requires its own telephone line socket. Connections can be used with the same call number or with different ones.



Calls in progress cannot be transferred from one base station to another.

## 12 Answering Machine

### Operating via the handset

#### Opening the Ans Settings menu

The answering machine settings are defined by using the handset,  Page 16.

<sup>1</sup> **VMWI**: Visual Message Waiting Indication = Visual indicator that new messages have been recorded.

<sup>2</sup> **GAP**: Generic Access Profile = Standard for the interoperation of handsets and base stations from different manufacturers.

## Switching the answering machine on/off

The answering machine can be switched on and off via the handset ☞ Page 16.

## Maximum recording time

The answering machine can store up to 59 messages. The maximum recording time is 12 minutes. When the memory capacity for new messages is exhausted, no further messages are recorded.

## Language

The pre-recorded outgoing message of the answering machine is spoken in English.

## Ringing delay for taking a call

You can select from 2 to 9 rings. In addition, the TOLL SAVER setting is also available for pre-remote access free of charge. The toll-saving pre-remote access feature can be used to check whether new messages have been received on your answering machine from a distant telephone.

- If new message have been recorded on your answering machine, your call is taken after 2 rings at the latest.
- If no new message have been recorded on your answering machine, your call is taken after 6 rings. Place the receiver on-hook before the 6th ring. This means that no charges ensue.

For further information on remote access, refer to ☞ Page 21.

## Taking a call being recorded

It is possible to take a call even if the answering machine has already begun to take it. Recording of the message is stopped in this case.



Take the call

## Answering modes

The answering machine is provided with two, pre-recorded outgoing messages. If you select ANSWER & REC, the caller can leave a message after it has played. If you select ANSWER ONLY, the message played is purely informative and after which no message can be left.

### Selecting the answering mode

Select the outgoing message required ☞ Page 16.

### Recording your own outgoing message

The answering machine is provided with two, pre-recorded outgoing messages (OGM). Both pre-recorded outgoing messages can be replaced by ones of your own. When the answering machine's memory is full, the ANSWER ONLY message "without recording" is automatically played; ☞ Page 16.

## Playing the outgoing message

,  or  ,  Open the answering machine menu

or  ,  Select the submenu and confirm it

or

or ,  Select the answering mode

## Answering Machine

▲ or ▼ PREDEFINED or PERSONALIZED, MENU

▲ or ▼ PLAY, MENU Select the function and confirm it

### Recording outgoing messages

MENU, ▲ or ▼ ANSW MACHINE, MENU Open the answering machine menu

▲ or ▼ ANSWER MODE, MENU Select the submenu and confirm it

▲ or ▼ ANSWER & REC

or ANSWER ONLY, MENU Select the answering mode

▲ or ▼ PERSONALIZED, MENU

▲ or ▼ RECORD MESS, MENU Select the function and confirm it

Now speak your message clearly and precisely in the microphone on the handset. On ending the message, it is played back.

### Reactivating the pre-recorded message

MENU, ▲ or ▼ ANSW MACHINE, MENU Open the answering machine menu

▲ or ▼ ANSWER MODE, MENU Select the submenu and confirm it

▲ or ▼ ANSWER & REC

or ANSWER ONLY, MENU Select the answering mode

▲ or ▼ PERSONALIZED, MENU

▲ or ▼ DELETE, MENU Select the function and confirm it

### Playing recorded messages

The recorded messages are played back in the sequence they were recorded.

### Playing messages

MENU, ▲ or ▼ ANSW MACHINE, MENU Open the answering machine menu

▲ or ▼ PLAY, MENU Select and confirm

### Options available during playback

MENU, ▲ or ▼ REPEAT, MENU Repeat playback of message

MENU, ▲ or ▼ NEXT MESSAGE, MENU Play the next message

MENU, ▲ or ▼ PREV MESSAGE, MENU Play the previous message

MENU, ▲ or ▼ DELETE, MENU Delete the message

  or  **SAVE NUMBER** ,  Save the number

## Deleting all messages

All the messages are deleted.

  or  **ANSW MACHINE** ,  Open the answering machine menu

 or  **DELETE ALL** ,  Select the function and confirm it

**CONFIRM ?** ,  Confirm the selection



Messages which have been deleted cannot be restored!

## Recording a memo

A memo is a message left for other machine users and can be played in the same way as an incoming message.

  or  **ANSW MACHINE** ,  Open the answering machine menu

 or  **RECORD MEMO** ,  Select the function and confirm it



The answering machine menu can also be opened by pressing the following sequence of buttons:  ,  or  **ANSW MACHINE** .

## Remote access

You can call your answering machine from another telephone to play messages or execute other functions. A condition is that you use a telephone which implements tone dialling.

### PIN code for remote access

The default setting of the PIN code is "0000". It is recommended to change the default PIN code. Changing the PIN code,  Page 16.

### Starting remote access

 Dial your own phone number

 **#** ,  Enter the PIN while the outgoing message is playing

You can now execute other functions;  Remote control key function assignment table.

### Remote activation of the answering machine

 Dial your own phone number



If you forgot to switch your answering machine on, your call is taken after 14 rings.

 **#** ,  Enter the PIN while the outgoing message is playing

**7** Activate the answering machine

You can now execute other functions.

### Key function assignment for remote access

The following table provides an overview of the respective functions assigned to the individ-

## Answering Machine

ual buttons.

Button	Functions when <b>no</b> messages are playing	Functions when messages are playing
		Play the previous message
	Play messages	
		Play the next message
		Delete message during playback
	Activate the answering machine	
		Stop playback of the message currently playing
	Switch off answering machine	
	End remote access	End remote access

### Operating via the base station



The answering machine is equipped with a vocal operator guidance. Observe the instructions and information provided.

### Switching the answering machine on/off

on/off

Switch the answering machine on/off

### Setting the volume

The volume can be set to one of 5 different levels.

 or 

Set the volume

### Playing/Deleting recorded messages

Playing the messages

The recorded messages are played back in the sequence they were recorded. The week-day and time of recording are announced for the respective message prior to being played.



Play/Stop the messages



Repeat playback of message



Play the previous message



Play the next message

Deleting a message



Play the message to be deleted



Delete message while it is being played

Deleting all messages



Messages which have been deleted cannot be restored!

All the messages are deleted.

In Standby mode 3 sec.

Delete the messages

### Answering machine display

The answering machine's display indicates the unit's status.

0-59	Answering machine is switched on, number of messages stored, flashes when new message is recorded
RR	Answering machine menu is open
rr	Message is being recorded
RP	Outgoing message ANSWER & REC
zP	Outgoing message ANSWER ONLY

## 13 In Case of Problems

### Service Hotline

Should problems arise with the telephone, please refer to the following information first. In the case of technical problems, you can contact our hotline service, Tel. 0900 00 1675 within Switzerland (Swisscom fees at time of going to print: CHF 2.60/min). In the case of claims under the terms of guarantee, please contact your sales outlet. There is a 2 year period of guarantee.

### Problems and solutions

Problems	Solutions
No connection to base station possible	<ul style="list-style-type: none"> <li>- Check that the handset has been registered on the base station with the correct PIN code;  Page 16.</li> </ul>
No telephone calls possible	<ul style="list-style-type: none"> <li>- The telephone is not connected properly or is defective. Only use the telephone connection cable supplied.</li> <li>- Test whether the telephone connection is in order by using another telephone.</li> <li>- The power adaptor plug is not plugged in or there is a complete power failure.</li> <li>- The rechargeable batteries are empty or defective.</li> <li>- The handset is too far from the base station.</li> <li>- The wrong dialling mode is set;  Page 16.</li> </ul>
Connection is disturbed or cut off	<ul style="list-style-type: none"> <li>- The handset is too far from the base station.</li> <li>- The base station is in an unsuitable location.</li> </ul>
The system no longer responds	<ul style="list-style-type: none"> <li>- Reset all the functions to their default settings;  Page 16.</li> <li>- Disconnect the power adaptor plug briefly from the power socket.</li> </ul>
The answering machine does not record any messages/memos	<ul style="list-style-type: none"> <li>- Check whether the answering machine memory is full. Delete messages from the memory, if necessary;  Page 16.</li> </ul>

## Technical Properties

The batteries are empty within a short time	<ul style="list-style-type: none"><li>- The batteries are empty or defective.</li><li>- Place the handset in the base station properly. Clean the contact surfaces on the handset and base station with a soft, dry cloth.</li><li>- Place the handset in the base station for 14 hours.</li></ul>
The caller number display (CLIP <sup>3</sup> ) does not function	<ul style="list-style-type: none"><li>- The caller number display (CLIP) is a supplementary service offered by your telephone network provider. Contact your network provider for further information.</li><li>- The caller has suppressed the transmission of their phone number.</li></ul>
No remote access functions can be executed	<ul style="list-style-type: none"><li>- Check that the correct security code has been entered for remote access; ☞ Page 16.</li><li>- The telephone used for remote access must be set to tone dialling.</li></ul>

## 14 Technical Properties

### Technical data

Feature	Value
Standard	DECT <sup>1</sup> -GAP <sup>2</sup>
Power supply (base station)	Input: 100-240 V AC, 50/60 Hz Output: 7.5 V, 300 mA
Power supply (charging station)	Input: 100-240 V AC, 50/60 Hz Output: 7.5 V DC, 200 mA
Range	Outdoors: Approx. 300 m Indoors: Approx. 50 m
Standby time	Up to 100 h
Max. talk time	Up to 10 h
Rechargeable batteries	2 x AAA NiMH 1.2 V
Dialling mode	Tone dialling mode Pulse dialling mode
Permissible ambient temperature	10°C to 30°C
Permissible relative humidity	20% to 75%
Flash function	100 ms, 250 ms, 600 ms

<sup>1</sup> DECT: Digital Enhanced Cordless Telecommunication = Standard for cordless telephones.

<sup>2</sup> GAP: Generic Access Profile = Standard for the interoperation of handsets and base stations from different manufacturers.

<sup>3</sup> CLIP: Calling Line Identification Presentation = Displays the caller's phone number.

### Declaration of Conformity

This device fulfils the requirements stipulated in the EU directive:

1999/5/EC directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our web site [www.switel.com](http://www.switel.com).



## 15 Maintenance / Guarantee

### Maintenance

- Clean the housing surfaces with a soft, fluff-free cloth.
- Do not use any cleaning agents or solvents.

### Guarantee

SWITEL equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble-free functioning and a long service life. The terms of guarantee do not apply where the cause of equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of guarantee do not apply to the batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies related to material or manufacturing errors within the period of guarantee will be redressed free of charge. Rights to claims under the terms of guarantee are annulled following tampering by the purchaser or third parties. Damage caused as the result of improper handling or operation, normal wear and tear, incorrect positioning or storage, improper connection or installation or Acts of God and other external influences are excluded from the terms of guarantee. In the case of complaints, we reserve the right to repair defect parts, replace them or replace the entire device. Replaced parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your device does show signs of a defect within the period of guarantee, please contact the sales outlet where you purchased the SWITEL device, producing the purchase receipt as evidence. All claims under the terms of guarantee in accordance with this agreement can only be asserted at the sales outlet. No claims under the terms of guarantee can be asserted after a period of two years from the date of purchase and hand-over of the product.

**Notes**

**Notes**

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# **SWITEL**



## **Declaration of Conformity**

Diese Anlage entspricht der europäischen R&TTE Richtlinie.  
Für die komplette Konformitätserklärung nutzen Sie bitte den kostenlosen Download von unserer Website [www.switel.com](http://www.switel.com).

Cet équipement est conforme à la directive européenne R&TTE.  
Pour obtenir la déclaration de conformité intégrale, veuillez vous servir du téléchargement gratuit de notre site Internet [www.switel.com](http://www.switel.com).

Quest'apparecchiatura è conforme alla direttiva europea R&TTE.  
Per la dichiarazione di conformità completa si prega di voler usufruire del servizio gratuito di download dal nostro sito Internet [www.switel.com](http://www.switel.com).

This equipment complies with the European R&TTE directive.  
To view the complete Declaration of Conformity, please refer to the free download available at our web site: [www.switel.com](http://www.switel.com).

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## **Service Hotline**

Bei technischen Problemen können Sie sich an unsere Service-Hotline unter Tel. 0900 00 1675 innerhalb der Schweiz (Kosten Swisscom bei Drucklegung: CHF 2.60/min) wenden.

S'il s'agit de problèmes techniques, vous pouvez vous adresser à notre hotline de service en Suisse en appelant le numéro 0900 00 1675 (frais Swisscom à la date d'impression de ce manuel : CHF 2.60/min).

In caso di problemi tecnici è possibile rivolgersi alla nostra hotline di assistenza tecnica chiamando al numero 0900 00 1675 valido per la Svizzera (spese da rete Swisscom alla data di stampa: CHF 2.60 / min).

In the event of technical problems, you can contact our hotline service, Tel. 0900 00 1675 within Switzerland (cost via Swisscom at time of going to print: CHF 2.60/min).